Follow-on process after an improvement action plan is in place

Inspection report and improvement action plan (IAP) are published on the Inspection Publications website in the next batch of inspection reports



Pharmacy owner has to undertake improvement action (within 10, 20 or 60 working days as applicable)



Is the improvement action plan completed?



Other enforcement options considered - see policy



Pharmacy owner notifies the inspector that they have completed the improvement action



IAP closed following receipt of evidence / confirmation of action undertaken



Re-inspection at 6 months after report is finalised