CPD unplanned learning form – education and training

1. Describe an unplanned event or activity that enabled you to learn something new or refresh your knowledge or skills.

I was asked to provide an internal review of a learning package on summary care records.

To do this I went through the learning package myself to ensure that it achieved its educational objectives.

As a result, I have gained knowledge about summary care records, such as how they can be accessed and used in community pharmacy, including what information they contain, when they can be accessed and governance requirements around their use.

2. Give an example of how this learning benefited the people using your services.

This learning has allowed me to ensure that the learners who access this programme and the linked assessment are provided with accurate knowledge and testing so that they can be confident that they are acting within the law when accessing records in community pharmacy. I have also used this knowledge to explain how accessing summary care records can have positive benefits for patients.