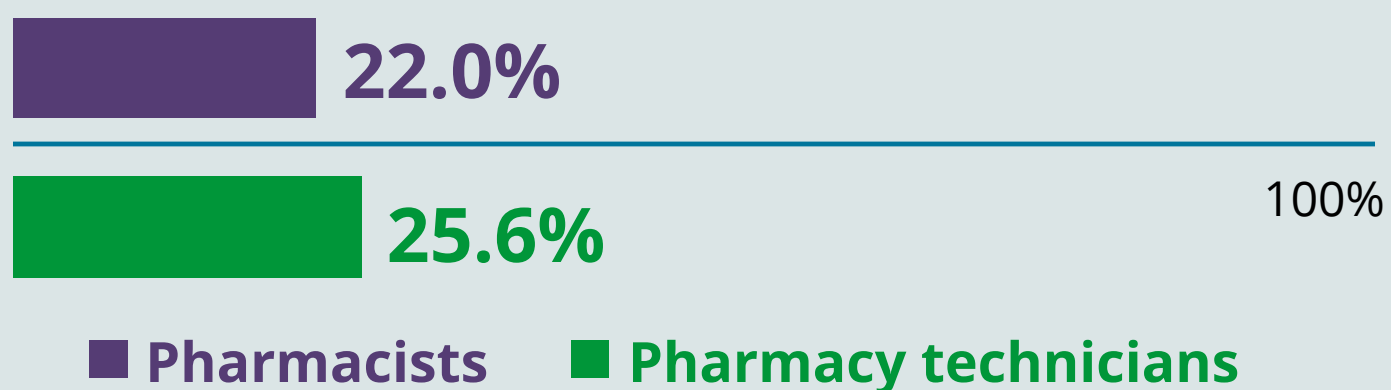


GPhC survey of pharmacy professionals 2019

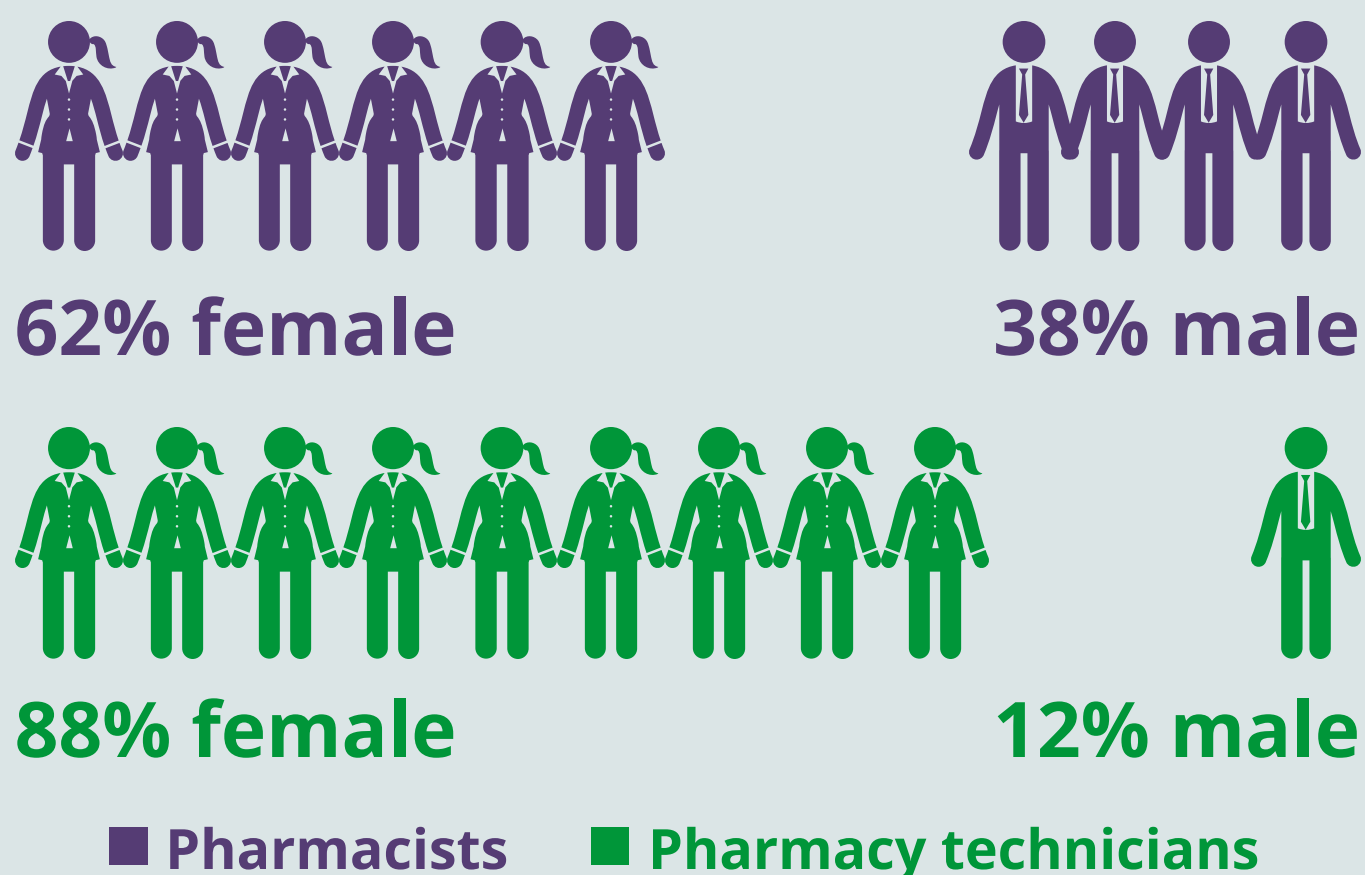
Introduction

This report contains findings from an online research survey into the roles and responsibilities of registered pharmacy professionals, conducted by Enventure Research on behalf of the General Pharmaceutical Council (GPhC). The survey received 18,394 responses: a 23.1% overall response rate.

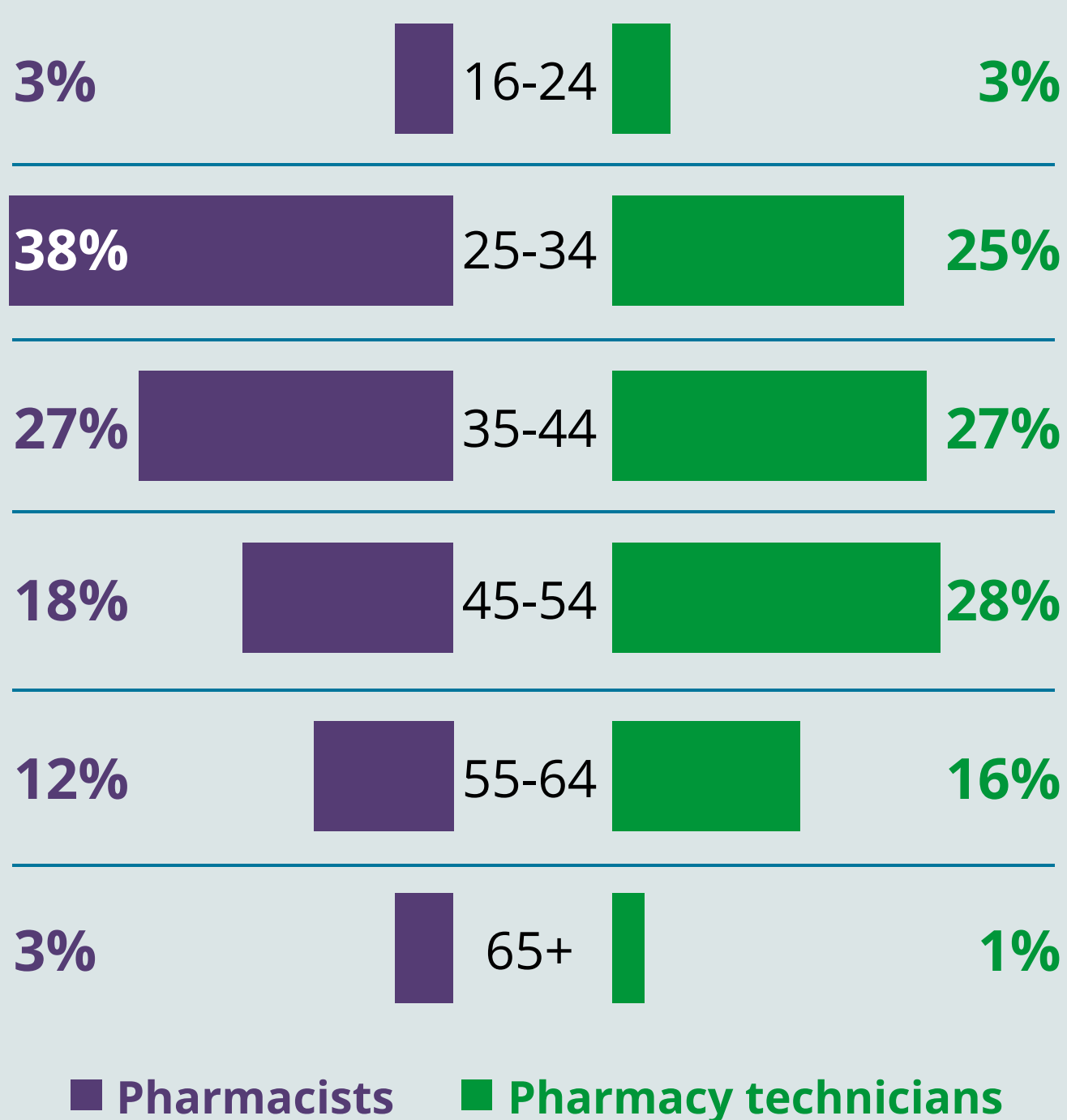
Response rate



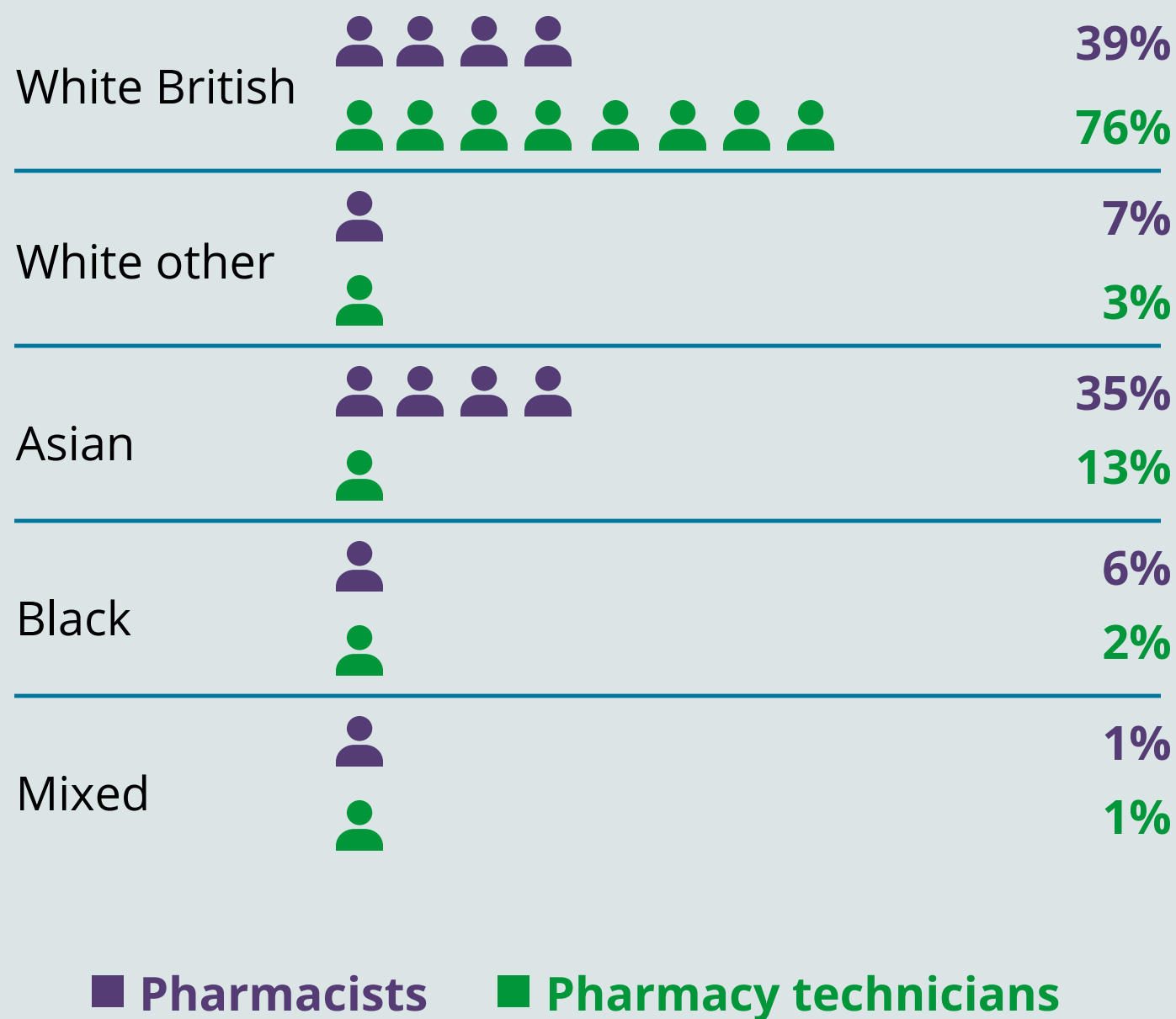
Sex **



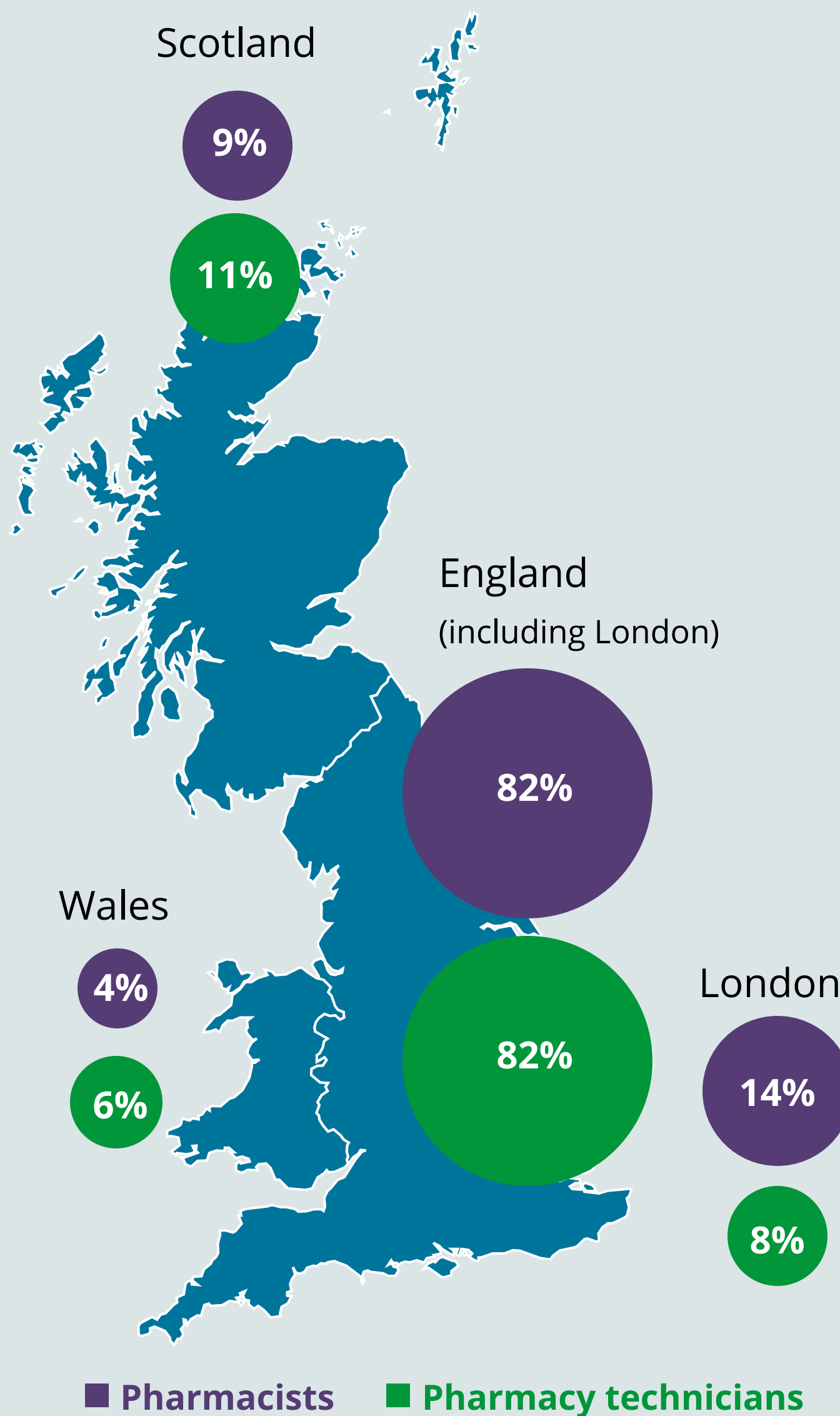
Age **



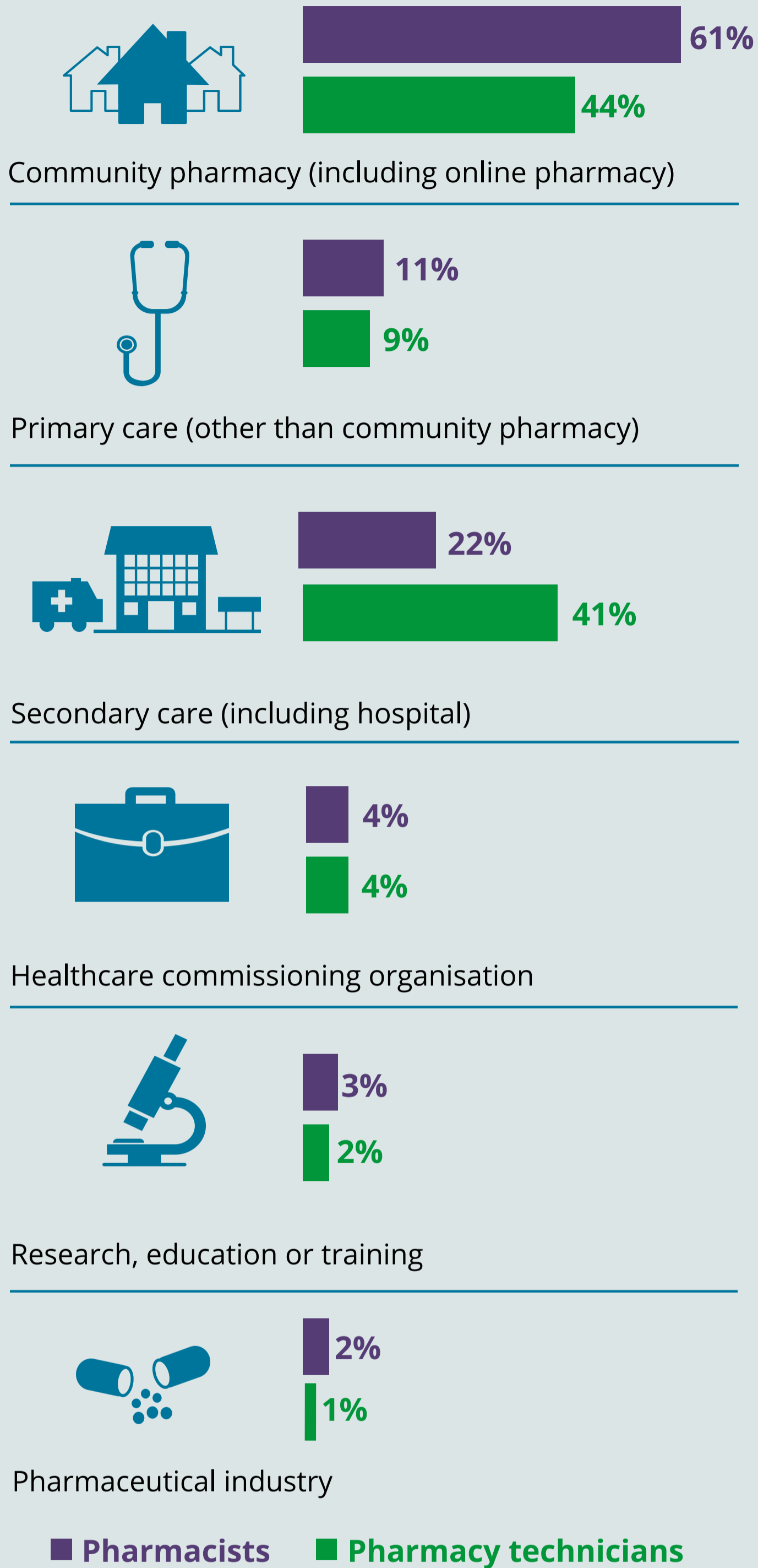
Race/ethnicity **



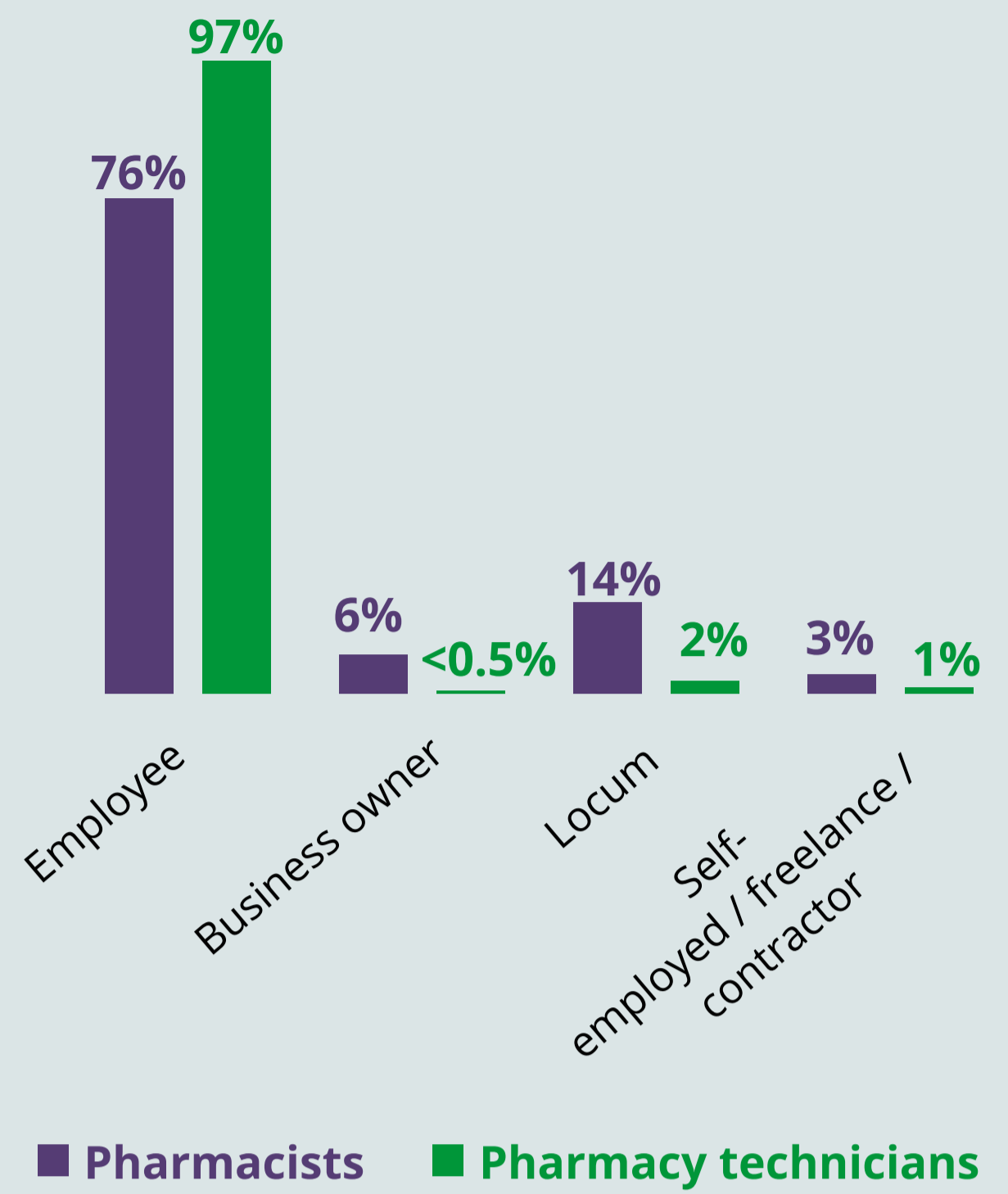
Location (home location) **



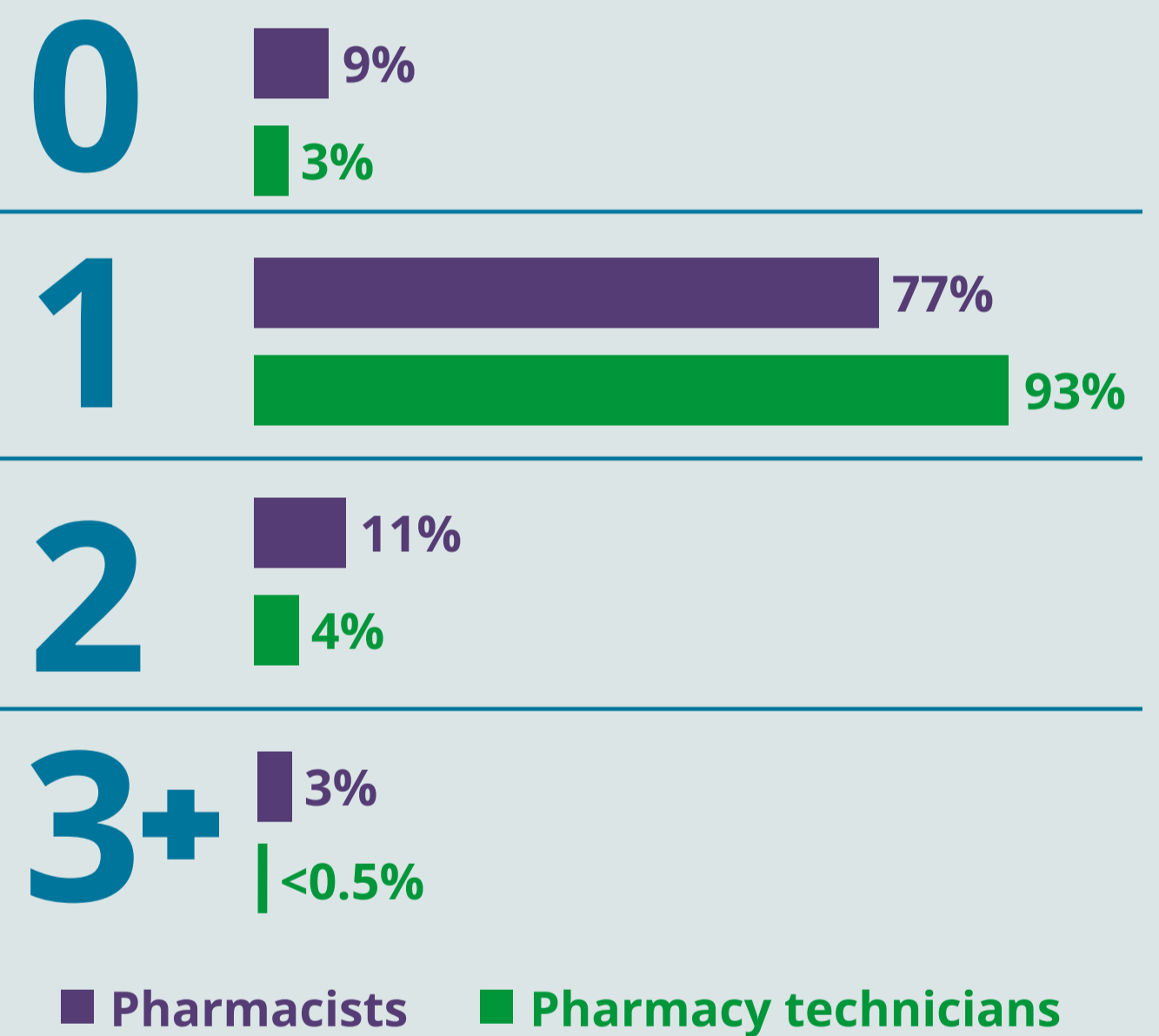
Setting * (excl. other)



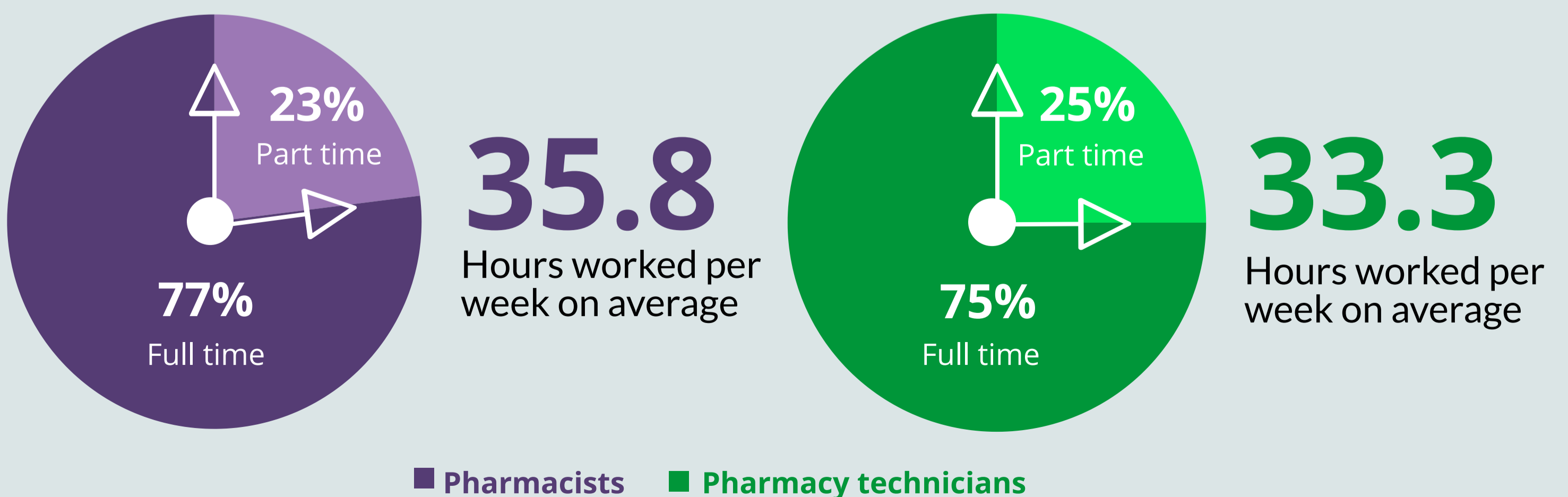
Employment status *



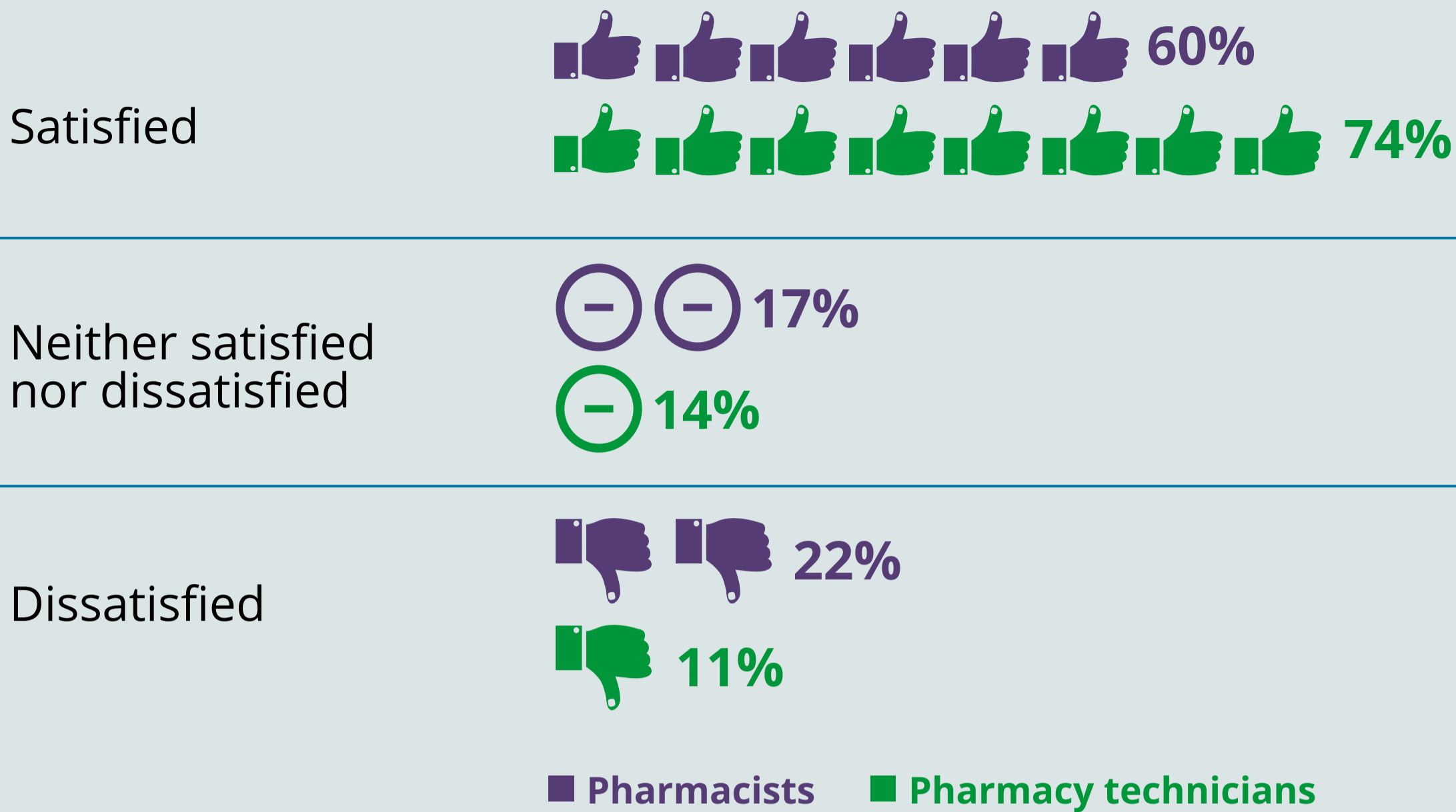
Number of jobs



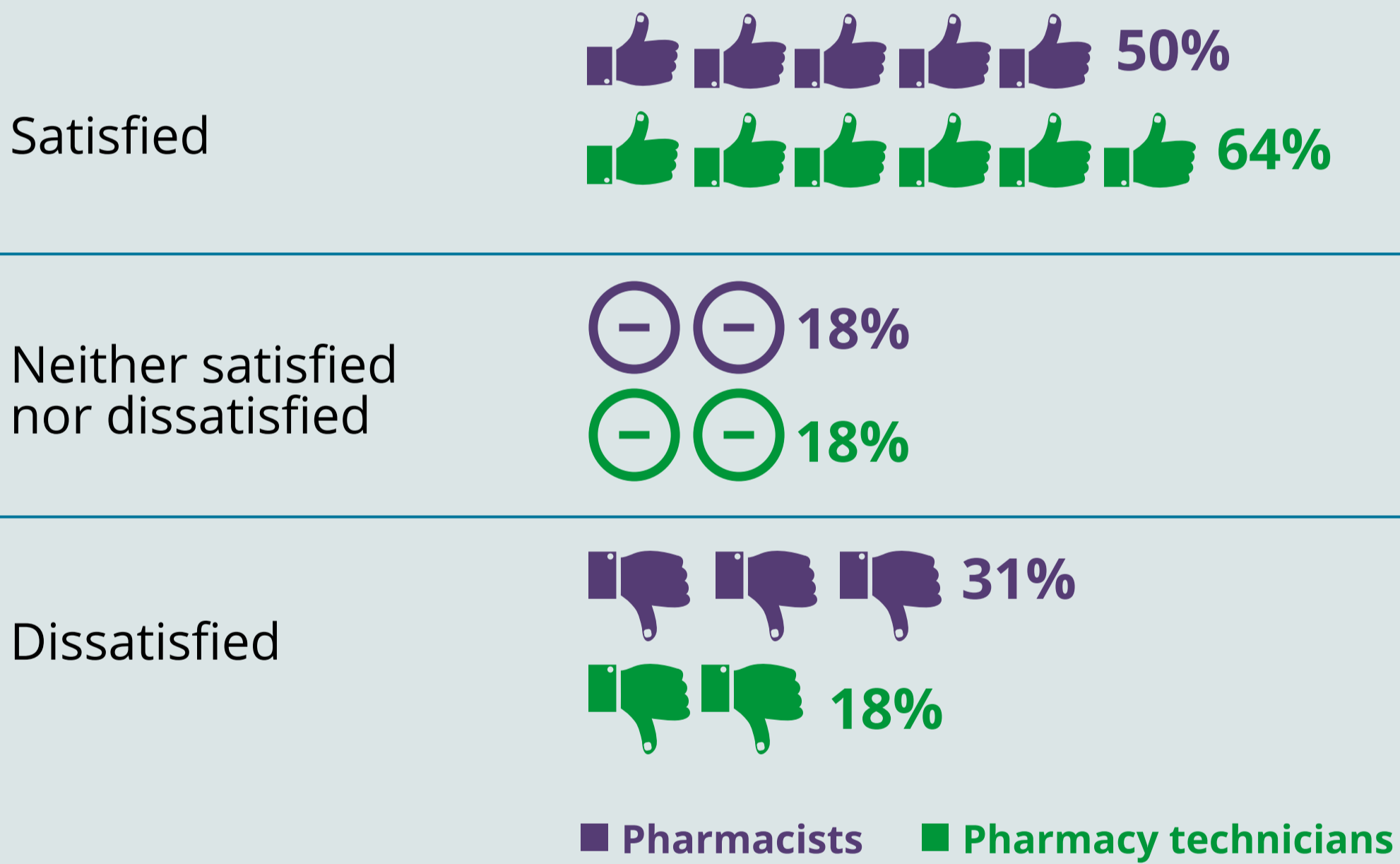
Hours worked *



Job satisfaction *



Work-life balance *



Caring responsibilities



49%

have caring responsibilities for children, family members or other individuals



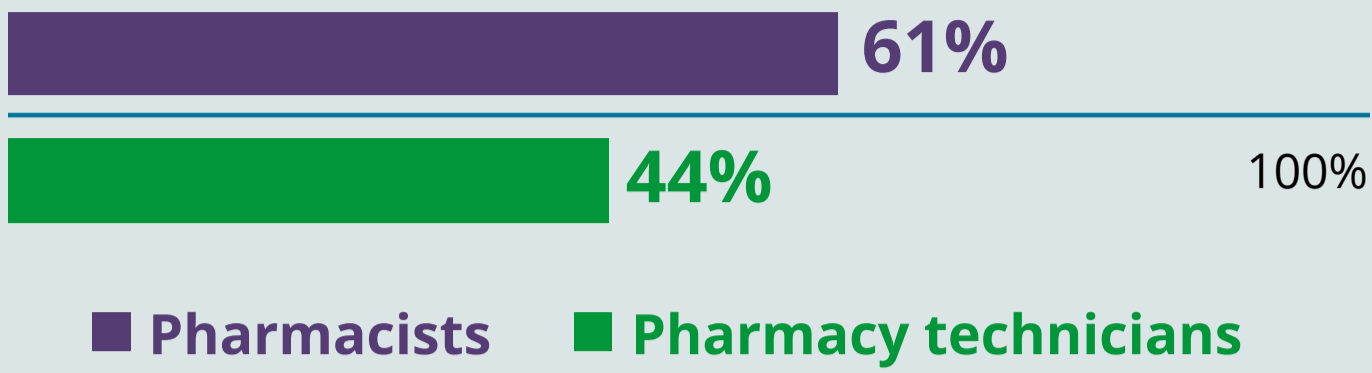
49%

have caring responsibilities for children, family members or other individuals

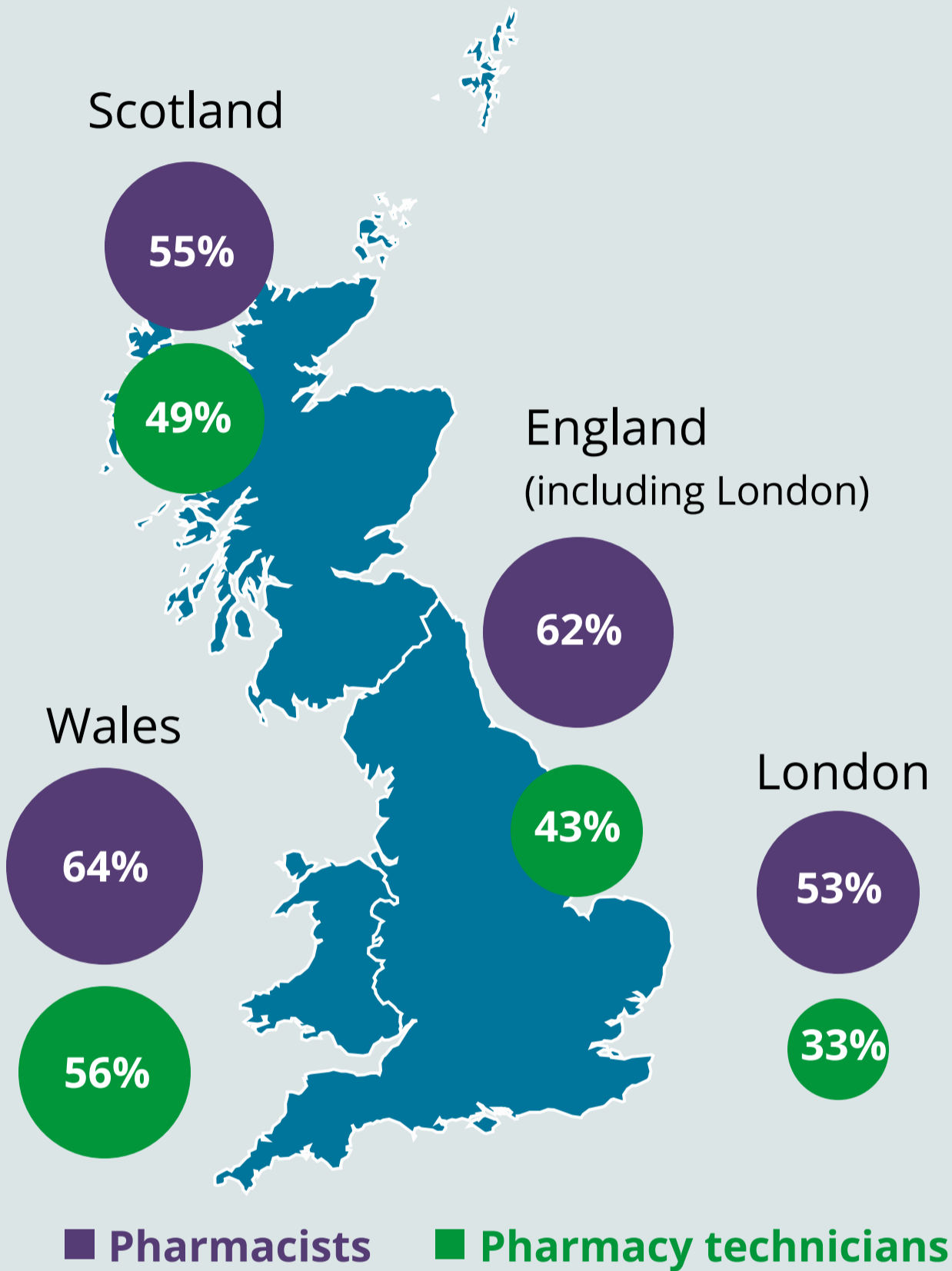
■ Pharmacists ■ Pharmacy technicians

Community setting

% in community setting+



% in community setting by location*

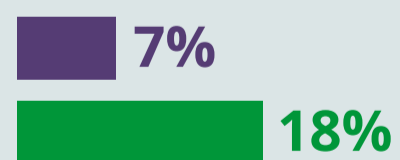


Patient facing**

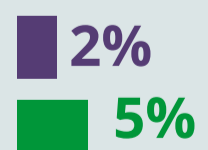
All or most of the time



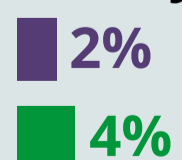
Some of the time



Occasionally



Rarely or never



■ Pharmacists ■ Pharmacy technicians

Main responsibilities** ^



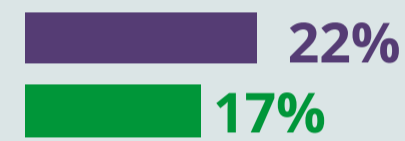
Providing advice and information to patients and carers



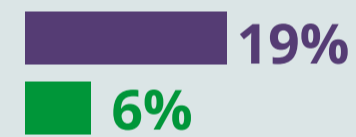
Supplying medicines and medical devices



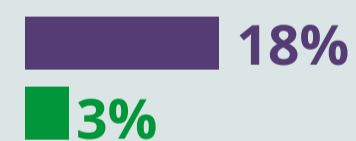
Patient consultations



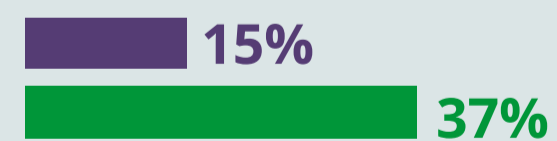
Management of staff



Providing treatment to patients



Diagnosing of minor ailments



Repeat prescription management

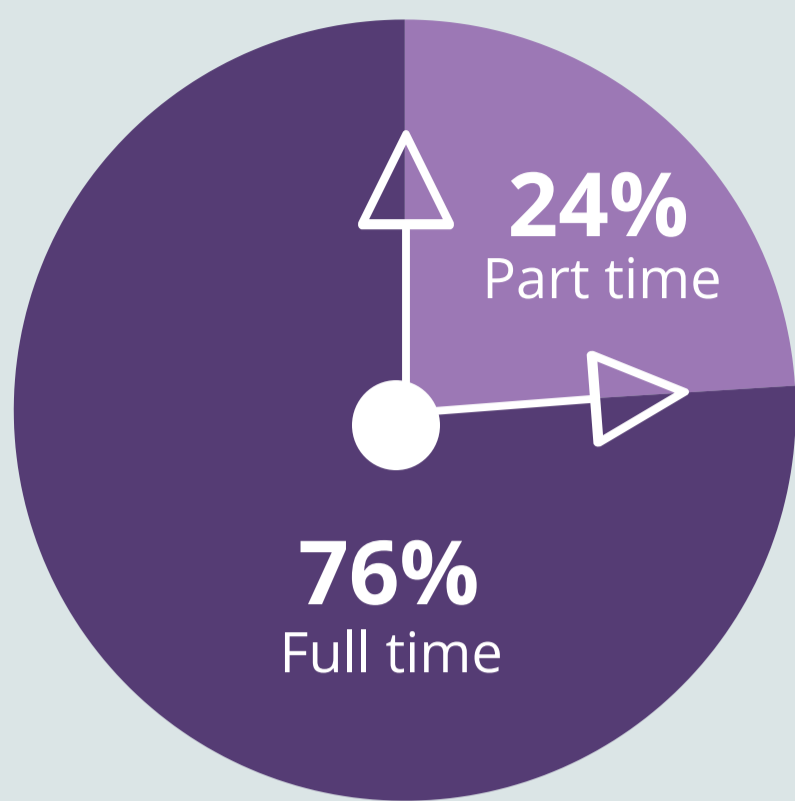


Routine tasks to manage pharmacy environment

■ Pharmacists ■ Pharmacy technicians

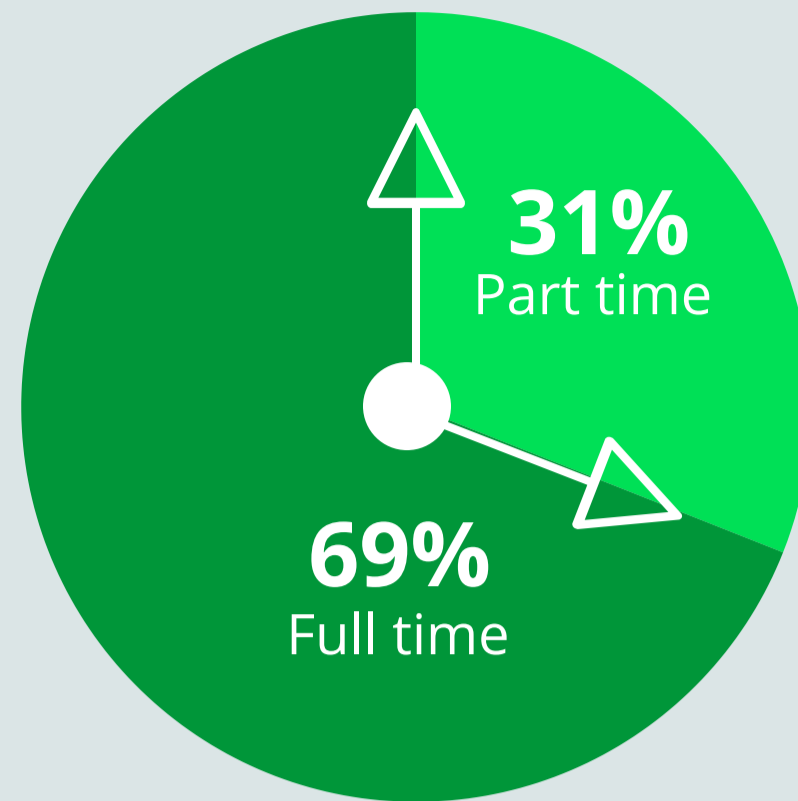
Community setting

Hours worked **



36.7

Hours worked per week on average



32.4

Hours worked per week on average

■ Pharmacists ■ Pharmacy technicians

Employment status**



Employee



Business owner

<0.5%



Locum

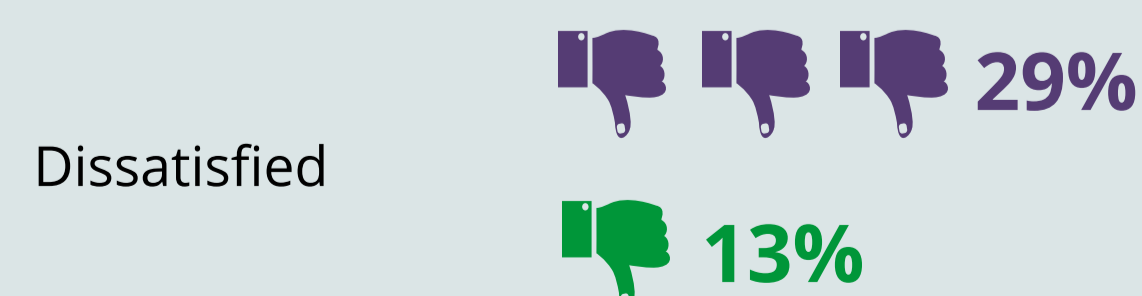
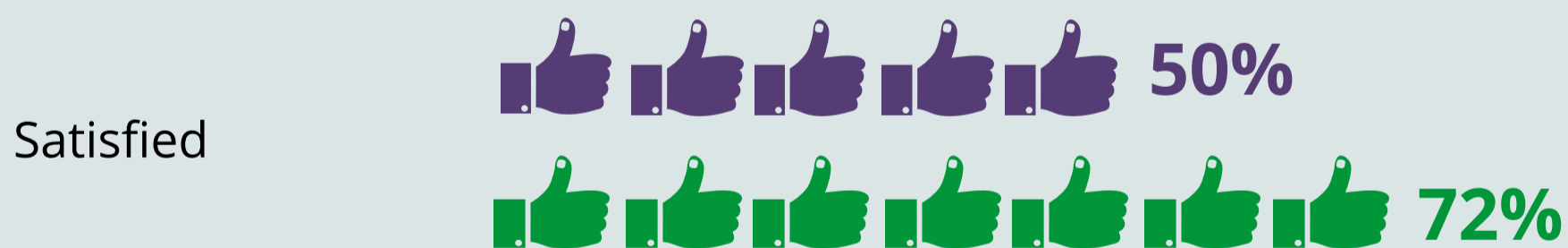


Self-employed /
freelancer / contractor



■ Pharmacists ■ Pharmacy technicians

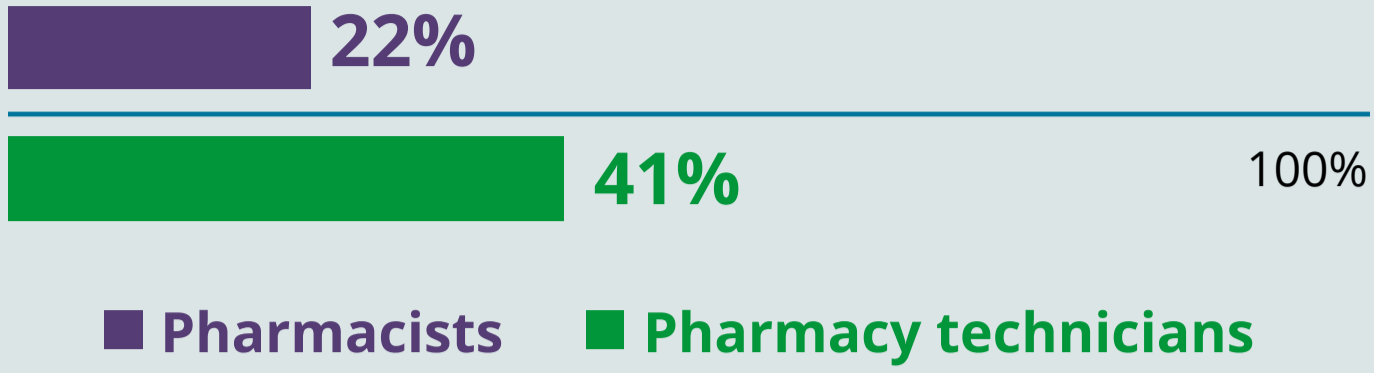
Job satisfaction+



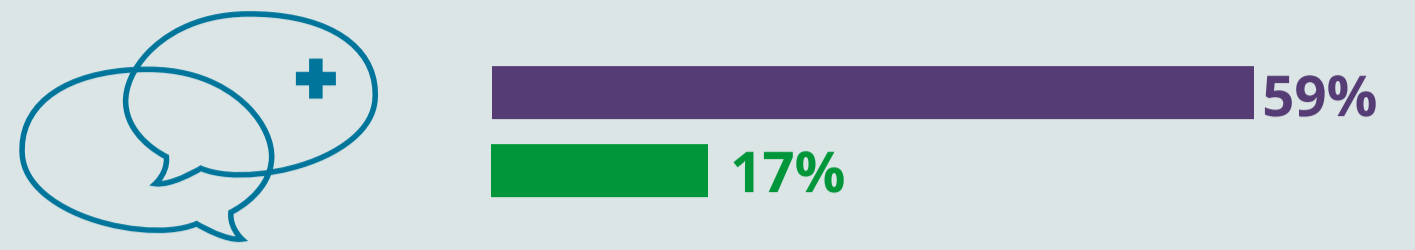
■ Pharmacists ■ Pharmacy technicians

Secondary care setting

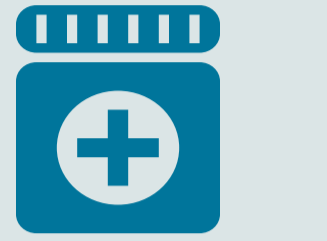
% in secondary care setting+



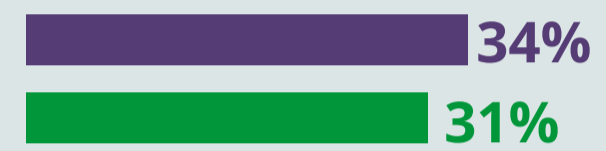
Main responsibilities** ^



Providing advice and information to health professionals



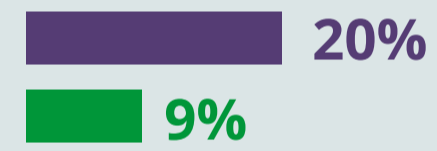
Medicines reconciliation pre-/post-discharge



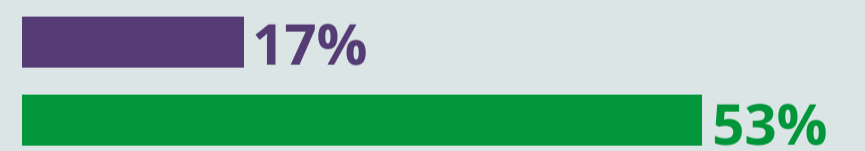
Providing advice and information to patients and carers



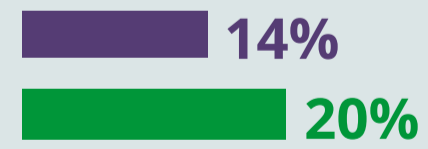
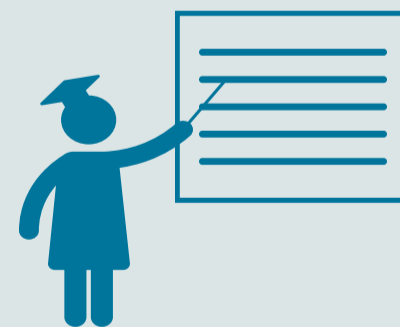
Management of staff



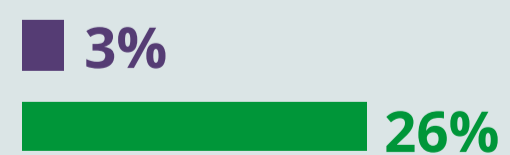
Governance, policy and other administrative work



Supplying medicines and medical devices



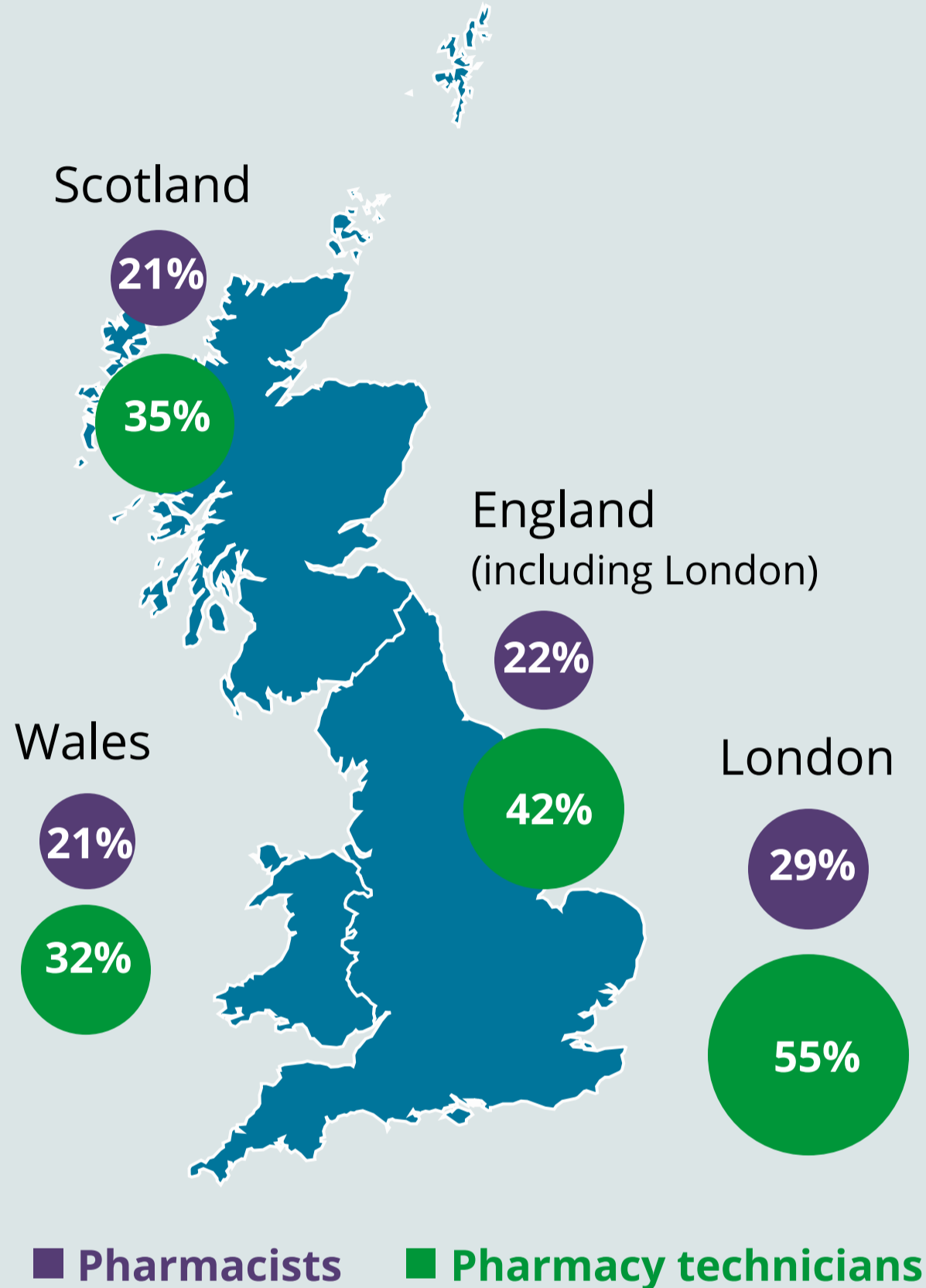
Education, training, mentoring and tutoring



Routine tasks to manage the pharmacy environment

Pharmacists Pharmacy technicians

% in secondary setting by location*



Patient facing**

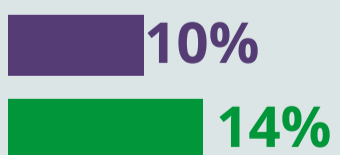
All or most of the time



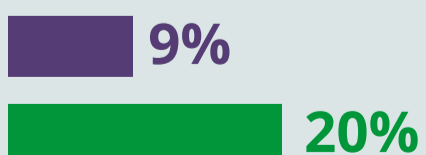
Some of the time



Occasionally



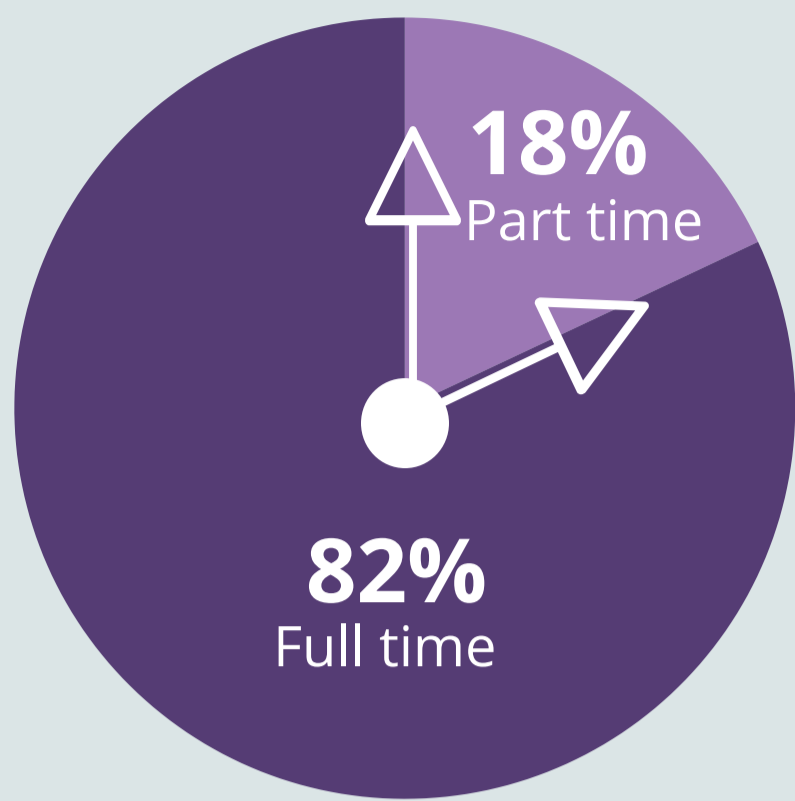
Rarely or never



Pharmacists Pharmacy technicians

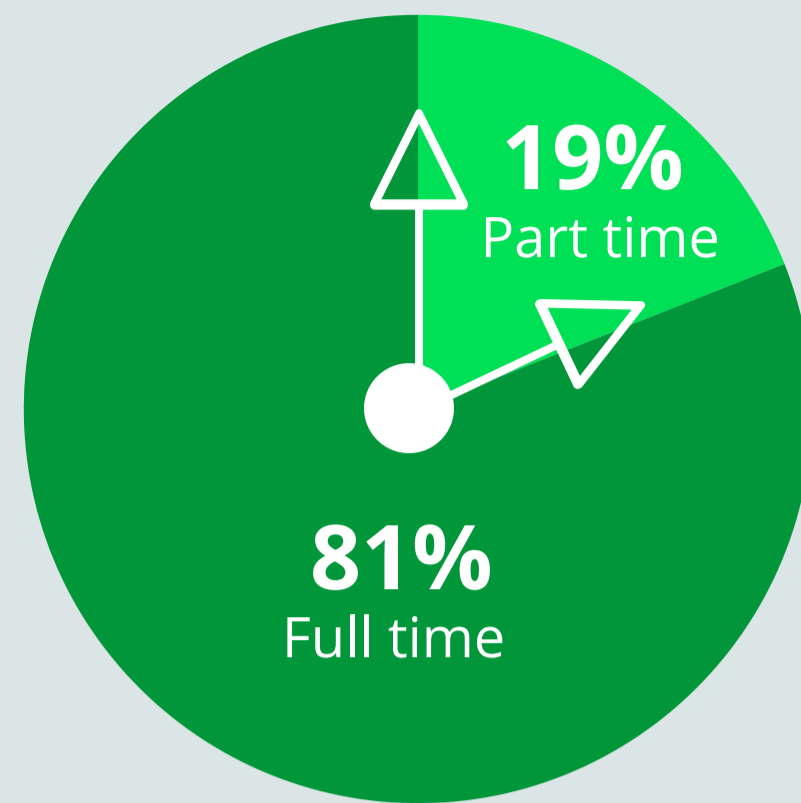
Secondary care setting

Hours worked**



35.5

Hours worked per week on average

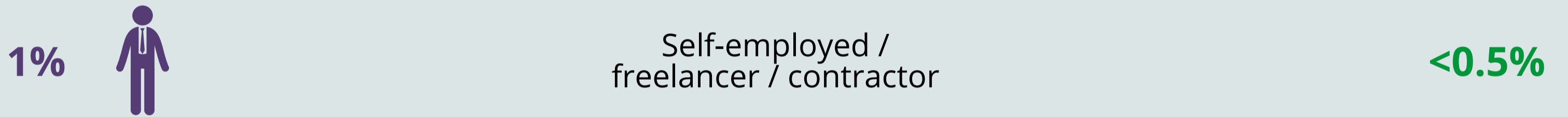


34.1

Hours worked per week on average

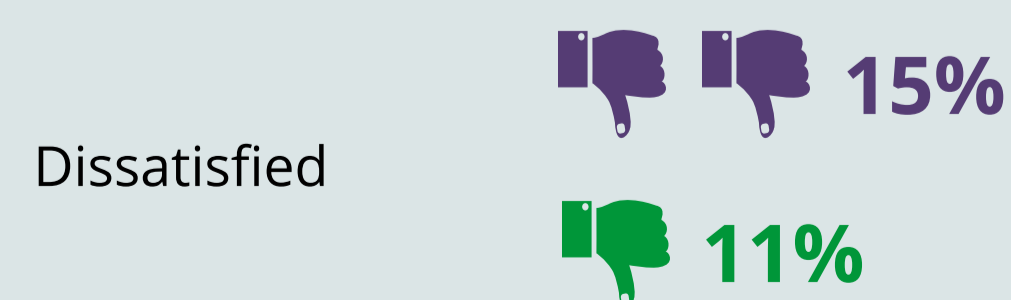
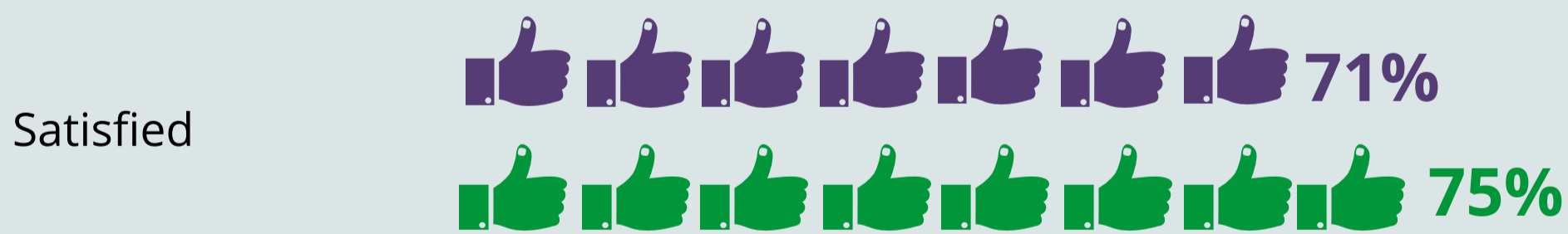
■ Pharmacists ■ Pharmacy technicians

Employment status**



■ Pharmacists ■ Pharmacy technicians

Job satisfaction+



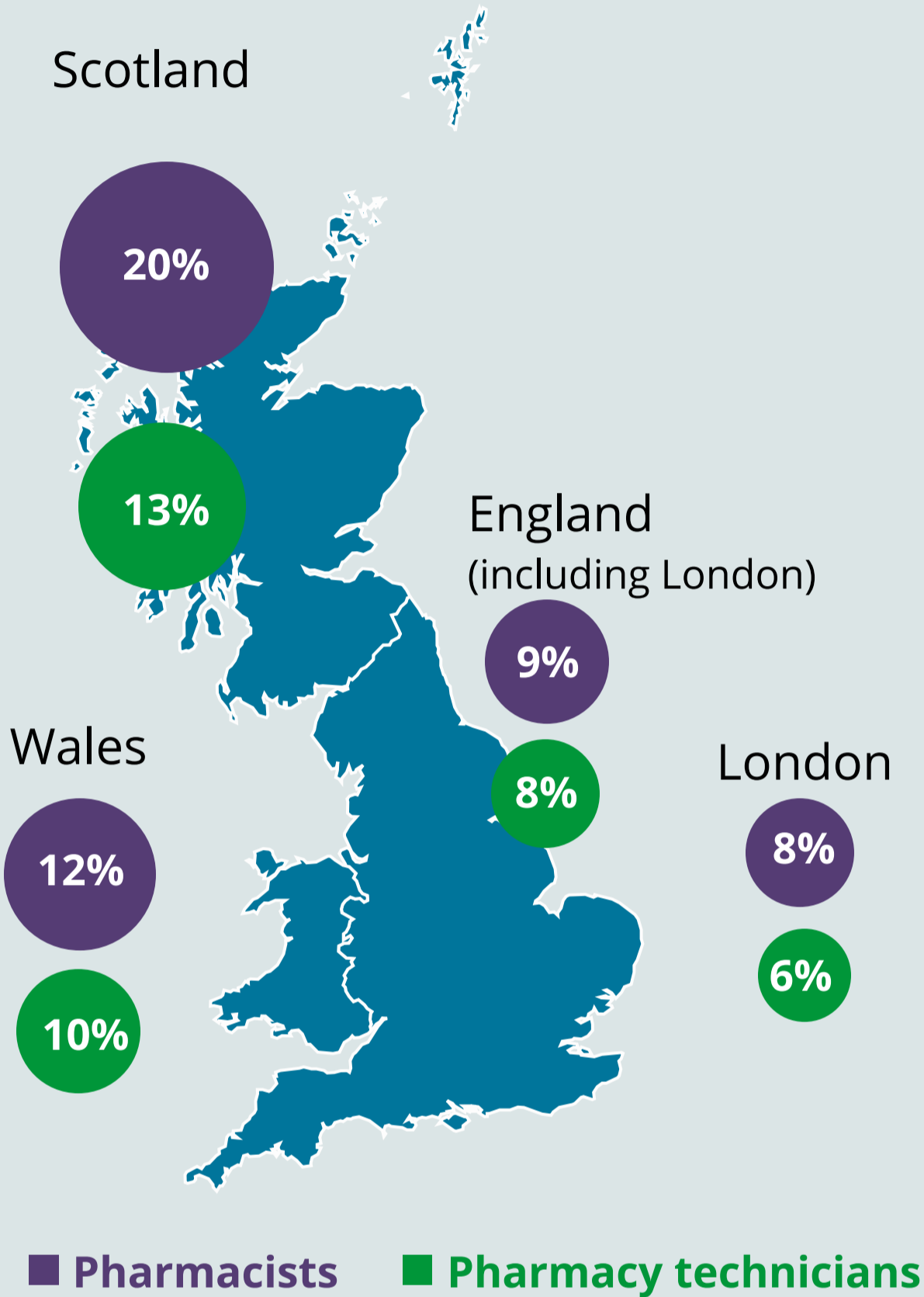
■ Pharmacists ■ Pharmacy technicians

Primary care setting

% in primary care setting⁺



% in primary setting by location^{*}

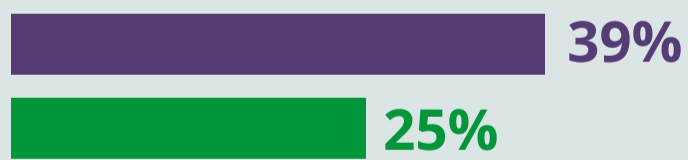


Patient facing^{**}

All or most of the time



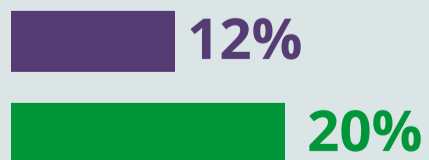
Some of the time



Occasionally



Rarely or never

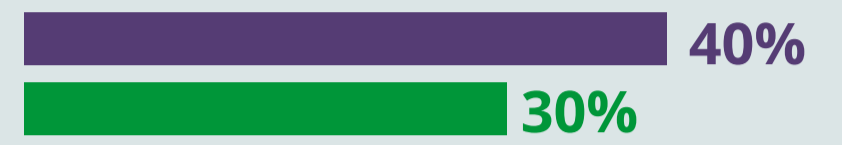


■ Pharmacists ■ Pharmacy technicians

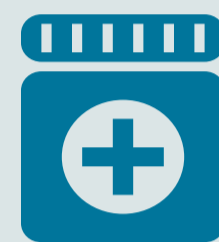
Main responsibilities^{** ^}



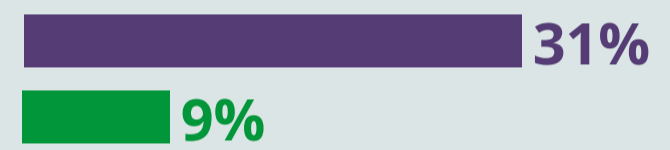
Providing advice and information to patients and carers



Providing advice and information to health professionals



Medicines reconciliation pre-/post-discharge



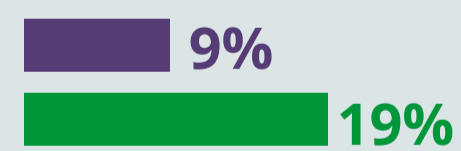
Patient consultations



Repeat prescription management



Prescribing



Home visits or domiciliary reviews

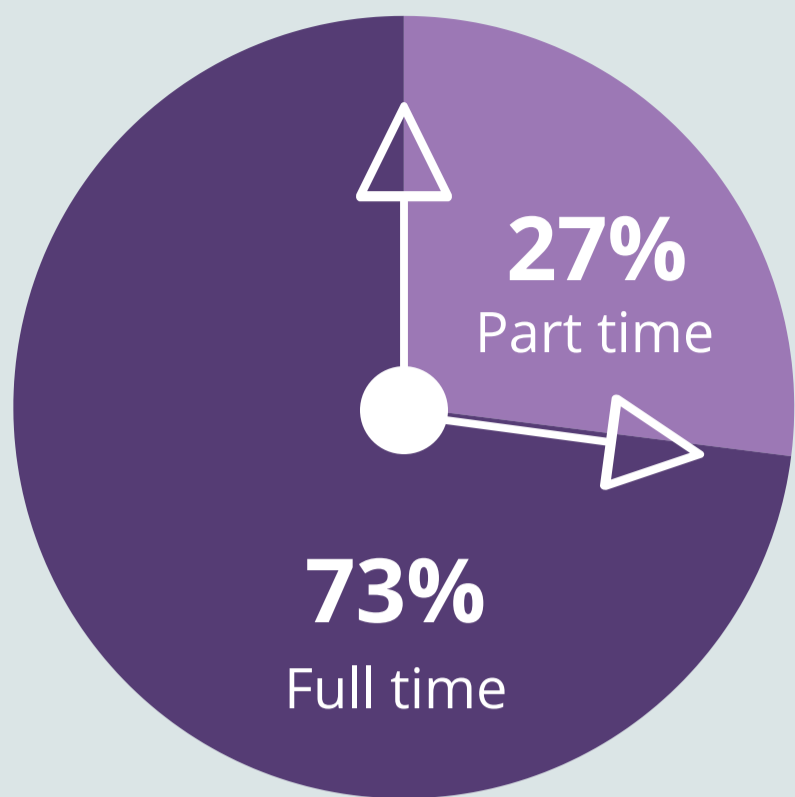


Supplying medicines and medical devices

■ Pharmacists ■ Pharmacy technicians

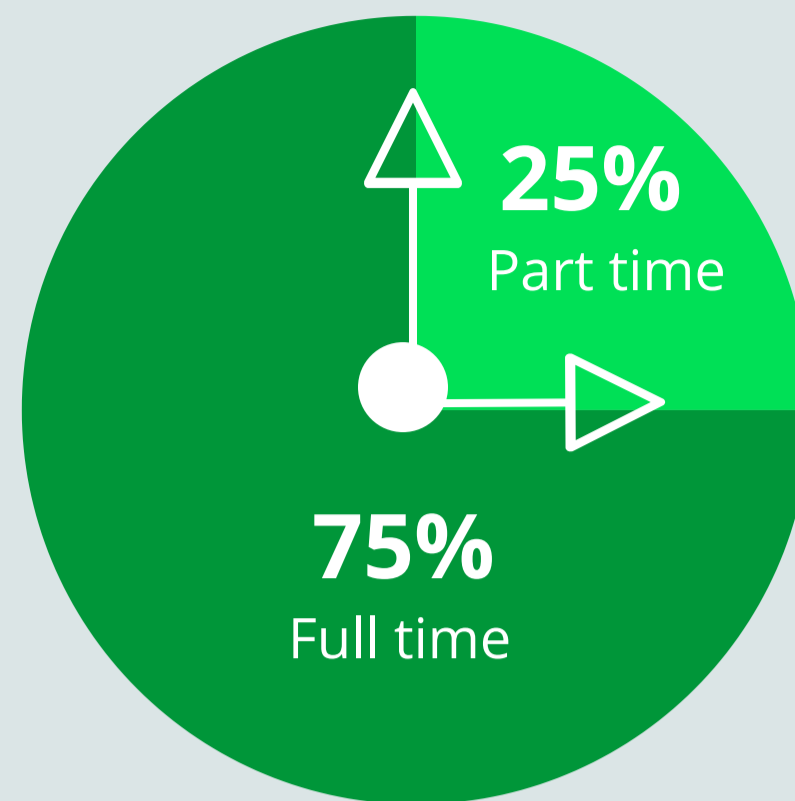
Primary care setting

Hours worked**



32.9

Hours worked per week on average



32.9

Hours worked per week on average

■ Pharmacists ■ Pharmacy technicians

Employment status**



Employee



Business owner

None



Locum

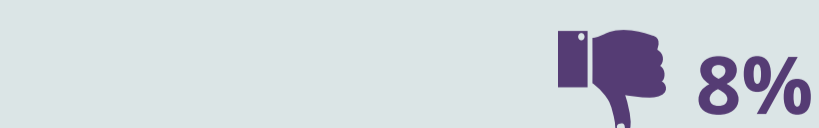
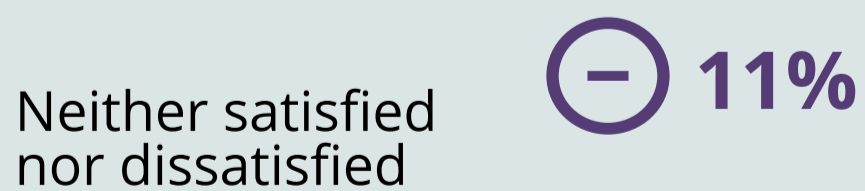


Self-employed /
freelancer / contractor



■ Pharmacists ■ Pharmacy technicians

Job satisfaction+



■ Pharmacists ■ Pharmacy technicians

Prescribers

Prescribing history

17% of pharmacists are prescribers

80% of prescribers have prescribed at least once

88% of those that have prescribed have done so in the last 12 months

Setting** (excl. other)



8%

Community pharmacy (including online pharmacy)



48%

Primary care (other than community pharmacy)



48%

Secondary care (including hospital)



2%

Healthcare commissioning organisation



1%

Research, education or training

% in primary setting by location *

Scotland

30%

England
(including London)

16%

Wales

19%

London

13%

Increase in prescribers

In the 2013 survey, 12% of pharmacists were prescribers



In the 2019 survey, 17% of pharmacists were prescribers



Patients prescribed for **

5 or fewer **20%**

6-10 **16%**

11-20 **17%**

21-30 **10%**

31 or more **38%**