Guide to information

This guide sets out the information we make routinely available to meet our commitments under the Model Publication Scheme for Health Regulators, published by the Information Commissioner’s Office.

Unless stated otherwise, the information is freely available on our website: www.pharmacyregulation.org

If you have any questions about the guide, or would like information not listed here, please contact us:

Information Governance Team
General Pharmaceutical Council
25 Canada Square
London
E14 5LQ

Email: FOI@pharmacyregulation.org
Telephone: 020 3713 8000

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Who we are and what we do

- Who we are
- Our location
- How to contact us
- Annual fitness to practise reports
- The GPhC Council
- GPhC Council Members
- Senior Leadership Group
- The GPhC in Scotland
- The GPhC in Wales
- Other GPhC Committees
- Fitness to Practise Committee Members
- Accreditation and Recognition Panel Members
- Our main work
- Legislation relevant to our functions
- Pharmacy Order 2010 and Rules
- Organisations we work with
- Working for the GPhC

What we spend and how we spend it

- Budgets are set out annually in Council papers – the latest is February 2019
- Council members’ pay and expenses are also published in the annual reports
- Our financial statements are published in the annual reports
- We procure a range of goods and services, which are usually advertised via Tenders Electronic Daily website

What our priorities are and how we are doing

- Previous strategic and corporate plans
- Performance monitoring reports are published in Council papers
- Vision, strategic and business plans for 2017-20
How we make decisions

- Consultations
- Council meetings and reports
- Concerns and fitness to practise
- Fitness to practise determinations search

Our policies and procedures

Customer service

- Customer service feedback and complaints procedure

Equality policy

- Equality, diversity and inclusion

Information policies

- Freedom of Information requests
- Privacy policy
- Publication scheme
- Publication and disclosure policy [PDF 831.51 KB]

Education and registration

- Approval process for education and training providers
- Education and training requirements for the pharmacy team
- Language and indemnity requirements
- Pharmacist pre-registration training scheme
- Registration process
- Registration renewal process
- Revalidation
- Registration restoration process

Concerns and hearings

- Appeals procedure
- Concerns procedure
- Fitness to Practise Committee procedure
- Investigations
- Investigating Committee procedure
Lists and registers

- Accredited courses and course providers for pharmacy professionals
- Data Subscription Service – daily updates to Registers data (charges and conditions apply – see licence agreement and order form)
- Gift and hospitality register
- Register of interests – Council
- Register of interests – other committee members
- Registers of pharmacists, pharmacy technicians and pharmacies

The services we offer

- Education and training
- Current news and news archive
- Get involved – consultations
- Hearings schedule
- Inspection
- Internet Pharmacy
- Registration
- Revalidation
- Research
- Regulate – news for pharmacy professionals and Blog
- Investigate concerns – how to report a concern or complaint about a pharmacy professional or registered pharmacy
- Standards and guidance for pharmacy professionals
- Standards for registered pharmacies
- Standards for initial education and training – pharmacists
- Standards for initial education and training – pharmacy technicians