

Launch of the pharmacy inspections website and learning from inspections report

Newsletter copy

Please help us to spread the word about our new pharmacy inspections website and our report sharing what we have learnt from carrying out over 14,000 pharmacy inspections.

For your convenience, please find below pre-written articles to share through your newsletters or other communications with your colleagues and/or members.

For professional audiences

Publication of pharmacy inspection reports to help drive improvement in pharmacy practice

The General Pharmaceutical Council (GPhC) is publishing pharmacy inspection reports for the time on a **new website**. You can now search for inspection reports from pharmacy inspections taking place since April 2019 in your local area or by a range of other criteria, to find information relevant for you.

The new website features a searchable '**Knowledge hub**' with anonymised short examples of excellent, good and poor practice identified through pharmacy inspections. You can use these to learn from others and to improve the services you provide.

The GPhC has also published a new **report sharing what they have learnt from carrying out over 14,000 inspections** covering every registered pharmacy in Great Britain since 2013. This independent analysis shows that the vast majority of pharmacies (over 85%) are meeting the standards. The analysis also identified some key themes, patterns and trends which every pharmacy and pharmacy team can use to improve.

Find out more by visiting the **GPhC inspection reports website**, by following **@TheGPhC on Twitter** or at **Facebook.com/TheGPhC**.

For patient and public audiences

Pharmacy inspection reports published for the first time

The General Pharmaceutical Council (GPhC) is the regulator for pharmacists, pharmacy technicians and pharmacies in Great Britain. They set standards for, and inspect, registered pharmacies.

You can now find out if a pharmacy inspected since April 2019 has met or has not met all the standards for registered pharmacies by visiting a **new website**. Users can search for pharmacy inspection reports by postcode, street, town or pharmacy name, and the site will be updated on a daily basis with new reports.

You can also find out what actions are being taken when an inspection finds a pharmacy is not meeting all of the standards, including how improvement action plans are being used to ensure the pharmacy makes the necessary improvements.

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