General Pharmaceutical Council

National Pharmacy Association pharmacy support staff course reaccreditation event report, Combined Medicines Counter and Dispensing Assistant, part 3, November 2021



# **Contents**

Event summary and conclusions	. 1
Part 3: Role-specific learning outcomes (National Occupational Standards)	. 2
PHARM01 - Assist with the provision of a pharmacy service	2
PHARM02 - Provide an effective and responsive pharmacy service	3
PHARM03 - Respond to pharmaceutical queries and requests for information	3
PHARM04 - Provide advice on non-prescribed medicines and products	4
PHARM07 - Receive prescriptions	5
PHARM09 - Assemble prescribed items	6
PHARM10 - Issue prescribed items	7
PHARM12 - Order pharmaceutical stock	8
PHARM13 - Receive pharmaceutical stock	8
PHARM14 - Maintain pharmaceutical stock	9
PHARM32 - Assist in the issuing of prescribed items	10

# **Event summary and conclusions**

Provider	National Pharmacy Association
Course name	Combined Medicines Counter and Dispensing Assistant
Event type	Reaccreditation
Event date	11-12 November 2021
Approval period	January 2022 – January 2025
Relevant requirements	Requirements for the education and training of pharmacy support staff,  October 2020
Framework used	National Occupational Standards
Outcome	Please refer to parts 1 and 2.
Standing conditions	A link to the standing conditions can be found here.
Recommendations	Please refer to parts 1 and 2.
Minor amendments	Please refer to parts 1 and 2.
Registrar decision	Please refer to parts 1 and 2.

# Technical knowledge and skills

The technical knowledge and skills content of the course/qualification must be derived from, and mapped to, an appropriate national framework for pharmacy knowledge and skills recognised in the UK.

# Part 3: Role-specific learning outcomes (National Occupational Standards)

PHARM01 - Assist with the provision of a pharmacy service

How and where does the course/qualification support trainees to achieve this NOS outcome?

#### **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

#### **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

**GPhC** use only.

NOS met/will be met? Yes ⊠ No □

# PHARM02 - Provide an effective and responsive pharmacy service

How and where does the course/qualification support trainees to achieve this NOS outcome?

# **Provider's commentary**

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

# **Provider's commentary**

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

#### **GPhC** use only.

NOS met/will be met? Yes ⊠ No □

# PHARM03 - Respond to pharmaceutical queries and requests for information

How and where does the course/qualification support trainees to achieve this NOS outcome?

#### **Provider's commentary**

Content identical to MCA – please refer to the part 3 from MCA

Module	Madula Titla	Estimated Guided
Number	Module Title	Learning Hours

1	MCA Part A	27.5	
2	MCA Part B	27.5	
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35	
4	Pharmacy practice and procedures (ADAC module 2)	35	
5	Pharmacy law and ethics (ADAC module 3)	40	
6	The Drug Tariff (ADAC module 4)	40	

#### **Provider's commentary**

Please type your commentary here

Х

(expand as necessary)

#### **GPhC** use only.

NOS met/will be met? Yes ⊠ No □

This learning outcome was discussed at the event in relation to its inclusion in the Medicines Counter Assistant course. Refer to the Part 3 report for that course for details.

PHARM04 - Provide advice on non-prescribed medicines and products

How and where does the course/qualification support trainees to achieve this NOS outcome?

#### **Provider's commentary**

Content identical to MCA – please refer to the part 3 from MCA

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

**Provider's commentary** 

Content identical to MCA – please refer to the part 3 from MCA

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

# **GPhC** use only.

NOS met/will be met? Yes ⊠ No □

# PHARM07 - Receive prescriptions

How and where does the course/qualification support trainees to achieve this NOS outcome?

# **Provider's commentary**

Content identical to ADAC & MCA - please refer to the part 3 from ADAC & MCA

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

# **Provider's commentary**

Content identical to ADAC - please refer to the part 3 from ADAC & MCA

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5

3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35	
4	Pharmacy practice and procedures (ADAC module 2)	35	
5	Pharmacy law and ethics (ADAC module 3)	40	
6	The Drug Tariff (ADAC module 4)	40	

# **GPhC** use only.

NOS met/will be met? Yes ⊠ No □

# PHARM09 - Assemble prescribed items

How and where does the course/qualification support trainees to achieve this NOS outcome?

# **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

#### **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

		_							
<b>GP</b>	h	r	111	C		0	n	l.	,
uг		_	·	13	_	u		ıv	

NOS met/will be met? Yes ⊠ No □

# PHARM10 - Issue prescribed items

How and where does the course/qualification support trainees to achieve this NOS outcome?

# **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

# **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

C D	L .				
GΡ	n	L.	use	on	IV.

NOS met/will be met? Yes ⊠ No □

# PHARM12 - Order pharmaceutical stock

How and where does the course/qualification support trainees to achieve this NOS outcome?

# **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

How and where does the course/qualification assess the trainee's achievement of this NOS outcome at the stated competency level?

# **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

# **GPhC** use only.

NOS met/will be met? Yes ⊠ No □

#### PHARM13 - Receive pharmaceutical stock

How and where does the course/qualification support trainees to achieve this NOS outcome?

# **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

#### **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

# **GPhC** use only.

NOS met/will be met? Yes ⊠ No □

#### PHARM14 - Maintain pharmaceutical stock

How and where does the course/qualification support trainees to achieve this NOS outcome?

# **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5

3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35	
4	Pharmacy practice and procedures (ADAC module 2)	35	
5	Pharmacy law and ethics (ADAC module 3)	40	
6	The Drug Tariff (ADAC module 4)	40	

# **Provider's commentary**

Content identical to ADAC – please refer to the part 3 from ADAC

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

# **GPhC** use only.

NOS met/will be met? Yes ⊠ No □

# PHARM32 - Assist in the issuing of prescribed items

How and where does the course/qualification support trainees to achieve this NOS outcome?

#### **Provider's commentary**

Content identical to ADAC & MCA – please refer to the part 3 from ADAC & MCA

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

# Provider's commentary

Content identical to ADAC & MCA – please refer to the part 3 from ADAC & MCA

Module Number	Module Title	Estimated Guided Learning Hours
1	MCA Part A	27.5
2	MCA Part B	27.5
3	Introduction to working in a pharmacy and stock control (ADAC module 1)	35
4	Pharmacy practice and procedures (ADAC module 2)	35
5	Pharmacy law and ethics (ADAC module 3)	40
6	The Drug Tariff (ADAC module 4)	40

_	_	_			
GI	Dh	C	use	On	
u	- 11	_	use	UII	. v .

NOS met/will be met? Yes ⊠ No □

