

Sending secure emails and data to and from the GPhC

The GPhC uses Egress Switch, a secure email and data transfer service, as one means of sending confidential information via email and file transfer. This will help us to make sure that confidential information is shared securely with people or organisations outside the GPhC.

What do you need to do when you receive a Switch email?

When you receive an email from the GPhC, click on the 'read this secure email' link. If you have already registered with Egress, click 'Sign in'.

If you do not already have an Egress Switch account, click on the 'Register for free' link and follow the instructions to set up your account. A [**video showing this is available here**](#) or you can [**download a guide here**](#).

Once you have registered, you can enter your Switch ID and password to view the data or email at any time.

You can respond to and send secure emails to the GPhC and other subscribers, and share data securely with them.

Information and technical support

If you are working on a smartphone or tablet, you can download apps to use Egress Switch at [**www.egress.com/downloads**](http://www.egress.com/downloads)

If you need any help using Switch, see help materials or contact Egress Software Technologies Customer Service at [**www.egress.com/support**](http://www.egress.com/support)

Answers to frequently asked questions, including how to reset your password, are available here.

Egress will never share your information with any third parties. For more details, please refer to their privacy statement: [**www.egress.com/privacy-statement**](http://www.egress.com/privacy-statement).