The General Pharmaceutical Council (GPhC) is the independent regulator for pharmacists, pharmacy technicians and pharmacy premises in Great Britain. We are conducting this survey to improve our understanding of registered professionals' pharmacy practice, training and development, as well as work and employment. The results from this survey will be used to inform our future work.

Thank you for taking part in this survey - your participation is very important to us.
Section A: Work in Great Britain in the last 12 months

Q1 In the last 12 months in which of the following types of settings have you worked in a pharmacy related role? Tick all that apply

- I have not worked in a pharmacy related role in the last 12 months
- Large multiple community pharmacy (Asda, Boots, Co-operative, Day Lewis, Lloyds, Morrisons, Rowlands, Sainsbury's, Superdrug, Tesco)
- Another multiple community pharmacy not listed above, with 5 or more stores
- Community pharmacy with 4 or fewer stores
- Hospital pharmacy (NHS or private hospital)
- Primary care (other than community pharmacy)
- University, education or training provider
- Pharmaceutical industry
- Other (write in)

Section B: Working status

Q2 What is your current working status? Tick all that apply

- Working in a paid pharmacy role (full-time or part-time) in Great Britain
- Working in a paid non-pharmacy role (full-time or part-time) in Great Britain
- Temporarily away from work (e.g. maternity or paternity leave/ sick leave/ other approved leave)
- In full-time education and intending to return to pharmacy practice in Great Britain
- Unemployed but looking for paid pharmacy work (either full-time or part-time) in Great Britain
- Other (write in)
Section C: Current employment in pharmacy

Please let us know details of the paid pharmacy positions you currently hold. Only include jobs held in Great Britain. We have included space for you to tell us about up to three different jobs.

If you have more than one job, please start with the one you consider to be your main job.

If you are not currently working in a pharmacy role in Great Britain please go to Q7 on page 11.

Job 1

Q4A What is your job title?

Q4B How many hours do you typically work in this job?

Q4C What type of setting do you practise in, in this job?

Large multiple community pharmacy (Asda, Boots, Co-operative, Day Lewis, Lloyds, Morrisons, Rowlands, Sainsbury’s, Superdrug, Tesco)

Another multiple community pharmacy not listed above, with 5 or more stores

Community pharmacy with 4 or fewer stores

Hospital pharmacy (NHS or private hospital)

Primary care (other than community pharmacy)

University, education or training provider

Pharmaceutical industry

Other (write in)
**Q4D** What is your employment status in this job?
- Business owner (including pharmacy owner)
- Locum/ self-employed/ freelancer/ contractor
- Employee

**Q4E** What is the postcode of your workplace? Enter postcode or tick box as appropriate. If you mainly work from home please enter your home postcode. We only need the first part of the postcode, e.g. S014.
- Write in ____________ or No fixed place

**Q4F** Is this a patient facing role? By patient facing we mean roles delivering care and services directly to individual patients or members of the public.
- Yes, all or most of the time
- Yes, some of the time
- Yes, occasionally
- No, rarely or never

**Q4G** What responsibilities do you have in this job? Please tick all responsibilities that apply. Please tick your three main responsibilities.
- Providing advice and information to patients and carers (for example: on medicine use, health promotion)
- Providing advice and information to health professionals
- Supplying medicines and medical devices (for example: supervising sales, selling, dispensing, accuracy checking)
- Any other clinical work (for example: health checks, vaccinations, ward rounds)
- Preparation and manufacturing of medicinal products (for example: extemporaneous/ aseptic preparation, accuracy checking)
- Quality assurance of medicinal products and/or their distribution (for example: batch checking, pharmacovigilance)
- Management of staff
- Routine tasks to manage the pharmacy environment (for example: disposal of medicines, ordering, receiving & checking stock)
- Education, training, tutoring and research
- Governance, policy, regulation and other administrative work
- Development and management of pharmacy IT systems and technology
In the last 12 months have you had a formal appraisal of your work in this job? By this we mean formal feedback on your performance in this role.

Yes ☐
No ☐ → Q4L

Was the formal appraisal carried out by a peer in the pharmacy profession (pharmacist or pharmacy technician)?

Yes ☐
No ☐

Were organisational or business objectives discussed in your formal appraisal?

Yes ☐
No ☐

Were your learning and development needs as a pharmacy technician/ pharmacist discussed in your formal appraisal?

Yes ☐
No ☐

Are you currently working in another pharmacy related job?

Yes ☐ → Q5A
No ☐ → Q7 (on page 11)

Job 2 (if applicable, otherwise go to Q7 on page 11)

What is your job title?

How many hours do you typically work in this job?

☐ ☐ ☐ ☐ per week
Q5C What type of setting do you practise in, in this job?

Large multiple community pharmacy (Asda, Boots, Co-operative, Day Lewis, Lloyds, Morrisons, Rowlands, Sainsbury’s, Superdrug, Tesco) □

Another multiple community pharmacy not listed above, with 5 or more stores □

Community pharmacy with 4 or fewer stores □

Hospital pharmacy (NHS or private hospital) □

Primary care (other than community pharmacy) □

University, education or training provider □

Pharmaceutical industry □

Other (write in) □

Q5D What is your employment status in this job?

Business owner (including pharmacy owner) □

Locum/ self-employed/ freelancer/ contractor □

Employee □

Q5E What is the postcode of your workplace? Enter postcode or tick box as appropriate. If you mainly work from home please enter your home postcode. We only need the first part of the postcode, e.g. S014.

Write in □□□□ or No fixed place □

Q5F Is this a patient facing role? By patient facing we mean roles delivering care and services directly to individual patients or members of the public.

Yes, all or most of the time □

Yes, some of the time □

Yes, occasionally □

No, rarely or never □
**Q5G What responsibilities do you have in this job?**

Please tick all responsibilities that apply

1. Providing advice and information to patients and carers (for example: on medicine use, health promotion)
2. Providing advice and information to health professionals
3. Supplying medicines and medical devices (for example: supervising sales, selling, dispensing, accuracy checking)
4. Any other clinical work (for example: health checks, vaccinations, ward rounds)
5. Preparation and manufacturing of medicinal products (for example: extemporaneous/ aseptic preparation, accuracy checking)
6. Quality assurance of medicinal products and/or their distribution (for example: batch checking, pharmacovigilance)
7. Management of staff
8. Routine tasks to manage the pharmacy environment (for example: disposal of medicines, ordering, receiving & checking stock)
9. Education, training, tutoring and research
10. Governance, policy, regulation and other administrative work
11. Development and management of pharmacy IT systems and technology

Please tick your three main responsibilities

**Q5H In the last 12 months have you had a formal appraisal of your work in this job? By this we mean formal feedback on your performance in this role.**

Yes
No

**Q5I Was the formal appraisal carried out by a peer in the pharmacy profession (pharmacist or pharmacy technician)?**

Yes
No

**Q5J Were organisational or business objectives discussed in your formal appraisal?**

Yes
No
Q5K Were your learning and development needs as a pharmacy technician/pharmacist discussed in your formal appraisal?

Yes 1
No 2

Q5L Are you currently working in another pharmacy related job?

Yes  Q6A
No  Q7 (on page 11)

Job 3 (if applicable, otherwise go to Q7 on page 11)

Q6A What is your job title?


Q6B How many hours do you typically work in this job?

 per week

Q6C What type of setting do you practise in, in this job?

Large multiple community pharmacy (Asda, Boots, Co-operative, Day Lewis, Lloyds, Morrisons, Rowlands, Sainsbury’s, Superdrug, Tesco)  01
Another multiple community pharmacy not listed above, with 5 or more stores  02
Community pharmacy with 4 or fewer stores  03
Hospital pharmacy (NHS or private hospital)  04
Primary care (other than community pharmacy)  05
University, education or training provider  06
Pharmaceutical industry  07
Other (write in)  08
Q6D What is your employment status in this job?

- Business owner (including pharmacy owner)
- Locum/ self-employed/ freelancer/ contractor
- Employee

Q6E What is the postcode of your workplace? Enter postcode or tick box as appropriate. If you mainly work from home please enter your home postcode. We only need the first part of the postcode, e.g. S014.

Write in ☐ ☐ ☐ ☐ or No fixed place ☐

Q6F Is this a patient facing role? By patient facing we mean roles delivering care and services directly to individual patients or members of the public.

- Yes, all or most of the time ☐
- Yes, some of the time ☐
- Yes, occasionally ☐
- No, rarely or never ☐

Q6G What responsibilities do you have in this job?

Please tick all responsibilities that apply

- Providing advice and information to patients and carers (for example: on medicine use, health promotion)
- Providing advice and information to health professionals
- Supplying medicines and medical devices (for example: supervising sales, selling, dispensing, accuracy checking)
- Any other clinical work (for example: health checks, vaccinations, ward rounds)
- Preparation and manufacturing of medicinal products (for example: extemporaneous/ aseptic preparation, accuracy checking)
- Quality assurance of medicinal products and/ or their distribution (for example: batch checking, pharmacovigilance)
- Management of staff
- Routine tasks to manage the pharmacy environment (for example: disposal of medicines, ordering, receiving & checking stock)
- Education, training, tutoring and research
- Governance, policy, regulation and other administrative work
- Development and management of pharmacy IT systems and technology
Q6H In the last 12 months have you had a formal appraisal of your work in this job? By this we mean formal feedback on your performance in this role.

Yes

No -> Q7 (on page 11)

Q6I Was the formal appraisal carried out by a peer in the pharmacy profession (pharmacist or pharmacy technician)?

Yes

No

Q6J Were organisational or business objectives discussed in your formal appraisal?

Yes

No

Q6K Were your learning and development needs as a pharmacy technician/ pharmacist discussed in your formal appraisal?

Yes

No
Section D: Additional qualifications

Q7 In addition to the qualification(s) you needed to register, which, if any, of the following UK qualifications have you completed? Please only include qualifications that relate to your pharmacy practice. Tick all that apply

Further Education qualifications:
- Accuracy Checking Pharmacy Technician
- Certificate in Medicines Management
- Other (write in)

Higher Education qualifications:
- Graduate level (Graduate certificate or diploma, Foundation or Bachelor’s degree)
- Postgraduate level (Postgraduate certificate or diploma, Masters degree)
- Doctoral (PhD, Professional Doctorate)
- Other (write in)
- No - None of the above

Section E: Future plans for registration

Q8 Do you intend to renew your pharmacist/ pharmacy technician registration next time it comes up for renewal?
- Yes
- Undecided
- No

Q9 Why do you not intend to renew your pharmacist/ pharmacy technician registration?
Tick all that apply
- I anticipate not being able to work due to an illness or disability
- I anticipate not being able to work due to lack of work in my local area
- I intend to work in a different sector (non-pharmacy)
- I intend to leave the UK
- I intend to go into full-time education
- I intend to stop working to look after my family/ home
- I intend to work in a pharmacy role that does not require registration
- I intend to retire
- Other reason (write in)
Section F: Work not related to pharmacy

**Q10A** Do you currently work in a paid non-pharmacy role (full-time or part-time) in Great Britain?

- Yes [ ]  \rightarrow Q10B
- No [ ]  \rightarrow Q11

**Q10B** How many hours do you typically work in your non-pharmacy related job(s)?

[ ] [ ] [ ] per week

Section G: Equality & diversity

The following questions relate to our equality and diversity work. We already have some information from your registration. The following add to our understanding of the diversity of the pharmacy profession, so that we can make sure our services and events reflect this diversity.

**Q11** Do you consider yourself as having a disability?

- Yes [ ]
- No [ ]  \rightarrow Q13 (on page 13)

**Q12** What type of disability do you have? Please tick all areas affected

- Mobility [ ]
- Manual dexterity [ ]
- Speech & language [ ]
- Hearing [ ]
- Sight [ ]
- Memory [ ]
- Other disability (write in)  

[ ]
Q13 To which, if any, of the religions do you consider you belong?

- No religion
- Christian (including Church of England, Catholic, Protestant and all other Christian denominations)
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Other religion (write in)

Q14 What is your ethnic group?

**White**
- British
- Irish
- Other White background (write in)

**Black/Black British**
- African
- Caribbean
- Any other Black background (write in)

**Asian/Asian British**
- Indian
- Pakistani
- Bangladeshi
- Other Asian background (write in)

**Mixed/multiple ethnic group**
- White and Black African
- White and Black Caribbean
- White and Asian
- Any other mixed/multiple ethnic background (write in)

**Chinese or other ethnic group**
- Chinese
- Any other ethnic group (write in)
Thank you for your help

Please place the questionnaire in the enclosed pre-paid envelope and return to the address below:

NATCEN SOCIAL RESEARCH
101-135 KINGS ROAD
BRENTWOOD
ESSEX
CM14 5BR

Or call: 0800 652 0501