What standards can you expect from pharmacy professionals?

Pharmacy professionals must:

Standard 1: provide person-centred care

Standard 9: demonstrate leadership

Standard 8: speak up when they have concerns or when things go wrong

Standard 7: respect and maintain a person’s confidentiality and privacy

Standard 6: behave in a professional manner

Standard 2: work in partnership with others

Standard 3: communicate effectively

Standard 4: maintain, develop and use their professional knowledge and skills

Standard 5: use their professional judgement

Safe and effective care

Find out more: www.pharmacyregulation.org/standards