

Meeting new standards for pharmacy professionals



How the standards were developed



- More than two years of review and research
- National discussion on patient-centred professionalism
- Feedback from more than 2,700 individuals and groups through consultation and engagement

Standards for pharmacy professionals



How does this affect you?

- The standards rely on pharmacy professionals' knowledge, skills and judgement—no more detailed do's and don't's
- Standards apply to pharmacists and pharmacy technicians wherever they practise and whether they see patients or not
- Standards need to be met at all times – not just during work hours

Standards grounded in timeless principles:

- Serving the public
- Lifelong learning
- Professional accountability

Key themes:



Pharmacy professionals must provide person-centred care



Pharmacy professionals must demonstrate leadership

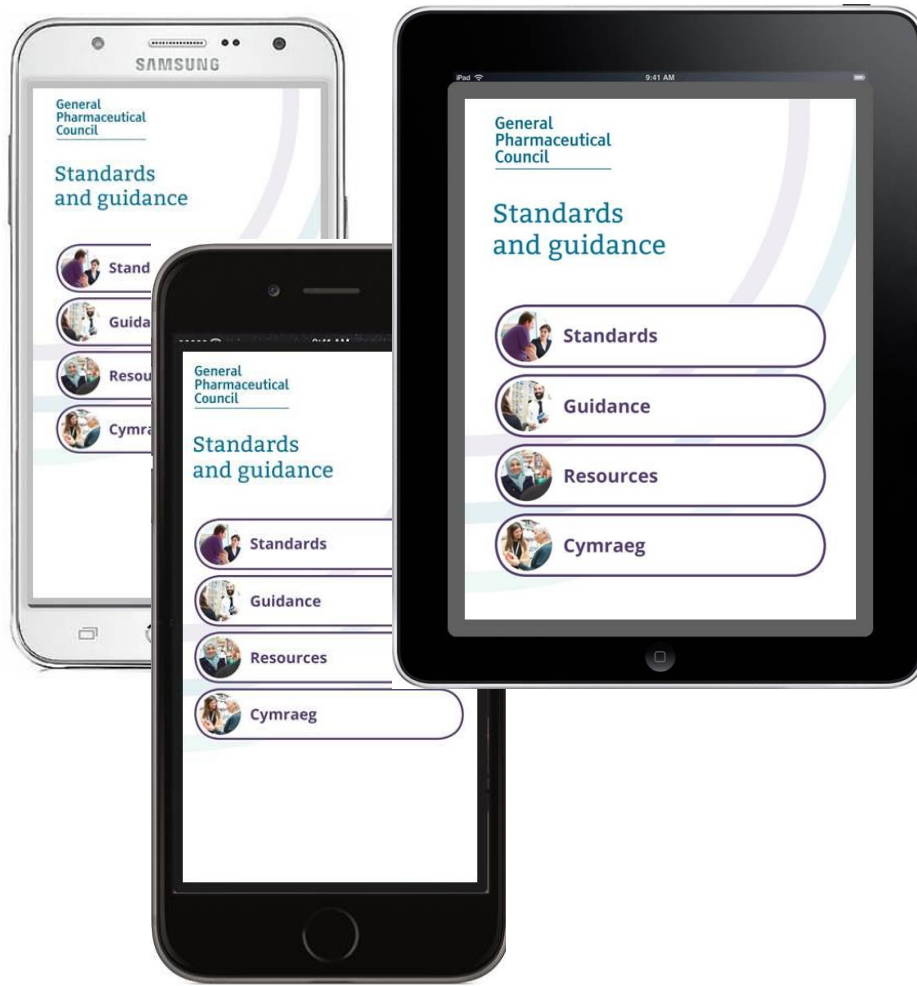


Pharmacy professionals must speak up when they have concerns or when things go wrong

Employers need to understand and help embed standards, too

- Foster a work environment that enables and supports professionalism
- Pharmacists and pharmacy empowered to use standards to reinforce their own professionalism

New GPhC standards app



- Free standards app for Apple, Android and Windows devices
- Available in your app store
- Access the standards, guidance, examples and other resources via the app or on our website:

www.pharmacyregulation.org/spp

Learn more about the new standards

www.pharmacyregulation.org/spp

