Meeting new standards for pharmacy professionals
How the standards were developed

• More than two years of review and research

• National discussion on patient-centred professionalism

• Feedback from more than 2,700 individuals and groups through consultation and engagement
Standards for pharmacy professionals
Examples and guidance

- Examples suggest how each standard could be applied
- Not the only way the standard can be applied.
- Use your own judgement
- Suite of guidance documents to support you to meet the standards
How does this affect you?

• The standards rely on pharmacy professionals’ knowledge, skills and judgement—no more detailed do’s and don’t’s

• Standards apply to pharmacists and pharmacy technicians wherever they practise and whether they see patients or not

• Standards need to be met at all times – not just during work hours
Standards grounded in timeless principles:

- Serving the public
- Lifelong learning
- Professional accountability
Key themes:

- Pharmacy professionals must provide person-centred care
- Pharmacy professionals must demonstrate leadership
- Pharmacy professionals must speak up when they have concerns or when things go wrong
Employers need to understand and help embed standards, too

- Foster a work environment that enables and supports professionalism
- Pharmacists and pharmacy empowered to use standards to reinforce their own professionalism
New GPhC standards app

- Free standards app for Apple, Android and Windows devices
- Available in your app store
- Access the standards, guidance, examples and other resources via the app or on our website:
  www.pharmacyregulation.org/spp
Learn more about the new standards

www.pharmacyregulation.org/spp